Project Post Mortems as a Positive Experience

Duration: 0.5 Days     Course Code: GK2945     Delivery Method: Company Event

Overview:
Productively examine lessons learned. Whatever the outcome of your project, you can learn lessons from it and gain beneficial takeaways with a productive post-mortem analysis. The techniques you’ll learn in this short course will help you avoid post-mortem “witch hunts” where team members attempt to place blame on why project activities did not go as planned. You’ll learn how to create an environment in which you and your team can positively analyze project success and failure as well as ways to apply those lessons to future projects.

Virtual short courses do not include materials or headsets.

PMP is a registered mark of the Project Management Institute, Inc.

Company Events
These events can be delivered exclusively for your company at our locations or yours, specifically for your delegates and your needs. The Company Events can be tailored or standard course deliveries.

Target Audience:
PMP-certified project managers, IT project managers, project coordinators, project analysts, project leaders, senior project managers, team leaders, product managers, program managers, project sponsors, and project team members who want to continue to develop their skills and renew their PMP certification.

Objectives:
- Different ways to collect project feedback
- Effective facilitation
- Keeping the focus
- Documenting lessons learned
- Guarding against bias

Prerequisites:
There are no prerequisites for this course.

Follow-on-Courses:
- IT Risk Management
- Program Management
- Requirements Development, Documentation, and Management

Content:
- 1. How to collect lessons learned
- 4. Keeping the post mortem meeting on track
- 7. Documenting the results
- 2. Who should be involved in a project post mortem
- 5. Staying positive
- 6. Dealing with conflicts and difficult people
- 3. Planning the meeting
Further Information:
For More information, or to book your course, please call us on Head Office +44 (0) 118 912 1819
cee@globalknowledge.net
www.cee.globalknowledge.net
Global Knowledge, Mulberry Business Park, Fishponds Road, Wokingham Berkshire RG41 2GY UK