User Workspace Manager 10 Administration

Cursusduur: 5 Dagen      Cursuscode: ILT-UWM-1701

Beschrijving:
The Ivanti User Workspace Manager course is a comprehensive administrator and basic troubleshooting course providing the necessary foundation to administer and maintain the Ivanti User Workspace Manager.

Doelgroep:
System Administrators Technical Teams with little or no experience of Ivanti User Workspace Manager  Channel Partners and System Integrators with little or no experience with Ivanti User Workspace Manager.

Doelstelling:
- By combining classroom training with scenario based hands-on exercises, students are empowered with the practical knowledge and skills needed to successfully perform DesktopNow administrative tasks, such as:
  - Manage entitlement of system resources based on user, group and application
  - Perform basic troubleshooting
  - Manage user experience across multiple sites and platforms with policy and personalization
  - Manage user privileges for corporate applications and network access control

Vereiste kennis en vaardigheden:

Examens en certificering
The Administrator and Professional Certification Exams measure your level of knowledge and skill to install, configure, administer, troubleshoot and maintain DesktopNow. In order to pass the exams, candidates should be proficient with all User Workspace Manager: Environment Manager, Application Control, Performance Manager and the Management Center.

Preparation
In preparing for the exams, candidates should attend the Professional 10 course. 90% of the exam questions can be answered from the User Workspace Manager Course Guide and Exercise Guide (80% respective product – EM, AC, or PM and 10% the Management Center) the final 10% will come from the practical hands-on experience with the User Workspace Manager product. Successful candidates will have:

- Participated in the course’s lectures and discussions
- Performed and practiced the hands-on exercises
- Reviewed and studied the Student Guide and Exercise Guide

Benefits of Becoming Certified
Ivanti is the leading provider of user virtualization technology to enterprise organizations. Our pioneering desktop solutions are validated by leading vendors, such as Microsoft, Citrix, Cisco and VMware. Becoming an Ivanti Certified Professional validates you have the knowledge and skill to administer, manage and maintain a DesktopNow solution to ensure a secure, tailored user experience across all platforms, improving your organization’s user productivity.
and security while reducing operational and capital costs.

By meeting the standards of an Ivanti technical certification program, you demonstrate that you are prepared to take on Ivanti projects. Ivanti values our growing community of certified IT professionals and offers exclusive benefits, such as access to participate in application beta programs, and beta training courses and exams.

**Current Exams**
- Certified Application Control 10 Administrator
- User Workspace Manager 10 Professional

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**Cursusinhoud:**

**Module 1: Introducing the User Workspace Manager Suite**
- Identify and define the User Workspace Manager components and their roles.
- Perform and verify an Enterprise Installation

**Module 2: User Workspace Manager Components and Installation**
- Management Center Infrastructure
- Installing the Deployment Agent
- Installing Application Agents; Configurations
- Advanced Package Management
- Managing the Management Center
- Enterprise Reporting
- Package Management
- Failover Servers

**Module 3: Package Deployment**
- Policy Overview
- Policy Elements
- Building a config
- Policy Conditions
- Policy Actions
- Lockdown; Self Heal
- Registry Hiving
- Advanced Functions

**Module 4: Environment Manager Policy**
- Personalization Overview
- Personalization Components
- Enabling Personalization
- How Personalization Works
- Configuring Personalization
- Personalizing Applications with Collection
- Verifying Personalization
- EM Troubleshooting; Logging
- Personalization Operations Web Console

**Module 5: Environment Manager Personalization**
- Personalization Overview
- Personalization Components
- Enabling Personalization
- How Personalization Works
- Configuring Personalization
- Personalizing Applications with Collection
- Verifying Personalization
- EM Troubleshooting; Logging
- Personalization Operations Web Console

**Module 6: Application Control - Application Access Control; Application Network Access Control**
- Overview
- AC Components
- Application Access Control
- How Rules are Assigned
- Building the Configuration
- ANAC
- Default Config; Global Settings
- Advanced Settings; Features

**Module 7: Application Control - User Privilege Management; Discovery**
- Privilege Management
- Components
- The UserPrivilege Rule Element
- Privilege Discovery Mode

**Module 8: Performance Manager**
- Overview
- PM Components
- Using the PM Console
- Using Resource Planning to Create a Config
- Global Settings

**Module 9: Enterprise Administration**
- High Availability
- NLB
- SQL Considerations
- Adding Management Servers

**Troubleshooting Tips**
Nadere informatie:
Neem voor nadere informatie of boekingen contact op met onze Customer Service Desk 030 - 60 89 444
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www.globalknowledge.com/nl-nl/
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