

CRM 2016 Online Deployment Certification Bootcamp

Varighet: 1 Days Kurskode: T4CRM061

Beskrivelse:

This course provides all the necessary material to pass the included Microsoft Dynamics CRM Online Deployment exam MB2-710. The course describes the techniques required to deploy and administrate Microsoft Dynamics CRM Online.

Forkunnskaper:

- A working knowledge of how to use Microsoft Dynamics CRM. It is recommended, but not required, that individuals have completed Microsoft Dynamics CRM 2015 or 2016 applications training.

Innhold:

Module 1: Getting Started with Microsoft Dynamics CRM Online

- Accessing Microsoft Dynamics CRM Online
- Licensing plans
- Plan a deployment
- Import data with Show Me
- Customisations

Module 2: Manage Microsoft Dynamics CRM Online Subscriptions

- Sign-up for a subscription
- Manage users
- User account synchronization
- Microsoft Online services administrative roles

Module 3: Manage Microsoft Dynamics CRM Online Instances

- Overview of instances
- Administer instances
- Tenant considerations
- Manage storage
- Manage administrative email notifications

Module 4: Manage Microsoft Dynamics CRM Online Updates

- CRM Online update policy
- Approve updates to CRM Online

Module 5: Related Online Services

- Exchange, Social Engagement and Marketing
- Parature, Yammer and SharePoint
- OneNote
- Telephony
- Office 365 Groups

Module 6: Microsoft Dynamics CRM of Microsoft Office Outlook

- Overview of Microsoft Dynamics CRM for Outlook
- Configure Microsoft Dynamics CRM for Outlook
- Synchronized fields

Module 7: Configure mobile devices

- Mobile device apps
- Configure entities for mobile

Module 8: Email Processing

- Email processing options
- Email tracking and correlation
- Mailbox monitoring
- Synchronization methods
- Mailbox records

Module 9: Server-side Synchronization

- Overview of server-side synchronization
- Configure server-side synchronization
- Set up a forward mailbox
- Test email configuration

Ytterligere informasjon:

For mer informasjon eller kursbooking, vennligst ring oss 22 95 66 00

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