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## Citrix Content Collaboration Enterprise Essentials

**Duration: 2 Days**    **Course Code: CSF-201**

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### Overview:

In this two-day course, you will learn about enterprise file sharing and synchronization with Citrix Content Collaboration. You will gain the skills and understanding needed to configure and manage your Citrix Content Collaboration environment, including implementation of StorageZones and Citrix Virtual Apps and Desktop clients. Additionally, explore your control plane and data storage options, end-user management, and client deployments on Windows physical and virtual desktops.

This course will give you an understanding of Content Collaboration administrative responsibilities and teach you how to navigate the administrative console for facilitated deployment and file sharing success. This course is designed for IT professionals with little Citrix Content Collaboration experience.

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### Target Audience:

Built for IT Professionals interested in learning how to implement Citrix Content Collaboration features using leading practices.

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### Objectives:

- **After completing this course you should be able to:**
  - Understand Enterprise File Synchronization, Sharing, and Citrix Content Collaboration architecture
  - How to navigate the Citrix Content Collaboration administration interface and build StorageZones
  - How to integrate Citrix Content Collaboration in an existing Citrix Virtual Apps and Desktops environment
  - How to manage Citrix Content Collaboration users in an Active Directory environment
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### Prerequisites:

**Attendees should meet the following prerequisites:**

- Basic understanding of: Windows Server administration, Citrix Virtual Apps and Desktops, Microsoft Exchange and Outlook, and Basic Enterprise File Synchronization and Sharing.

### Testing and Certification

**Recommended as preparation for the following:**

- **1Y0-100** - Understanding Citrix Sharefile Assessment
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## Content:

### Enterprise File Synchronization and Sharing (EFSS) Overview

- Enterprise Document Sharing Use Cases
- Software as a Service (SaaS) and Cloud concepts
- EFSS Legal Basics

### Architecture

- Control Plane
- Data Storage Options (Azure, Amazon, Enterprise)
- Security (File Encryption, Password Policy, DLP Overview)

### Administration

- Folder Administration
- Advanced Preferences
- Manual User setup

### StorageZones

- Components data flow
- Restricted Zones Overview
- Connectors Overview (CIFS, SharePoint)

### User management

- ShareFile User Management (UMT) Tool
- Security Assertion Markup Language (SAML) Overview
- Citrix Content Collaboration Authentication

### Endpoint clients

- Windows and Citrix Virtual Apps and Desktop Client
- Mobile Clients
- Outlook Plug-in

### User Experience

- Getting Started
- File Management
- Preference Customization

### Troubleshooting and Management

- Authentication and Access Issues
- Component upgrade
- Component monitoring

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## Further Information:

For More information, or to book your course, please call us on Head Office 01189 123456 / Northern Office 0113 242 5931

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