Project Post Mortems as a Positive Experience

Duration: 0.5 Days  
Course Code: GK2945  
Delivery Method: Company Event

Overview:
Productively examine lessons learned. Whatever the outcome of your project, you can learn lessons from it and gain beneficial takeaways with a productive post-mortem analysis. The techniques you'll learn in this short course will help you avoid post-mortem "witch hunts" where team members attempt to place blame on why project activities did not go as planned. You'll learn how to create an environment in which you and your team can positively analyze project success and failure as well as ways to apply those lessons to future projects. This is a virtual short course, specially designed to give you a quick, convenient way to earn PMI PDUs or concentrate on a specialized topic. This course is also part of our PMP® Renewal Program.

Target Audience:
PMP-certified project managers, IT project managers, project coordinators, project analysts, project leaders, senior project managers, team leaders, product managers, program managers, project sponsors, and project team members who want to continue to develop their skills and renew their PMP certification.

Objectives:
- Different ways to collect project feedback
- Effective facilitation
- Keeping the focus
- Documenting lessons learned
- Guarding against bias
- Staying positive
- Dealing with conflicts and difficult people

Prerequisites:
There are no prerequisites for this course.

Follow-on-Courses:
- IT Risk Management
- Program Management
- Requirements Development, Documentation, and Management

Content:
1. How to collect lessons learned
2. Who should be involved in a project post-mortem
3. Planning the meeting
4. Keeping the post mortem meeting on track
5. Staying positive
6. Dealing with conflicts and difficult people
7. Documenting the results
Further Information:
For More information, or to book your course, please call us on Head Office 01189 123456 / Northern Office 0113 242 5931
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