
BPM Project Management

Duration: 2 Days **Course Code: WB004G**

Overview:

This 2-day, instructor-led course teaches best practices for business process management (BPM) project leadership and answers common questions about managing BPM projects. In this course, you will learn how to use the process playback methodology to achieve a faster alignment between their business needs and the implemented solution, which can reduce delivery risk and increase user acceptance. You will learn how they can deliver projects faster and with greater predictability by using IBM Business Process Manager to define, implement, and measure a process without the rework that traditional technology implementations often require. You will also learn how to recognize the most frequently encountered obstacles for BPM projects, and how to mitigate the associated risks. The course uses a collaborative learning environment, with hands-on demonstrations and exercises to reinforce concepts and check understanding. You will work together to discuss topics and perform the exercises, which provide an opportunity to practice their new project management skills. There is no lab environment for this course. You will use their own spreadsheet software during the course to complete lab exercises. For information about other related WebSphere courses, visit the WebSphere Education Training Paths website: ibm.com/software/websphere/education/paths/

Target Audience:

This course is for team members who develop and manage BPM implementation plans.

Objectives:

- Describe the process lifecycle project management phases
 - Use the playback methodology to manage projects
 - Use user stories during project management
 - Deploy a process and manage it to complete the process lifecycle
 - Use tools to estimate project size, time, and budget
 - Describe the BPM journey
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Prerequisites:

You should have:

- basic project management knowledge
 - Successfully completed course Starting and Succeeding with BPM (ZB727GB)
 - or have equivalent basic familiarity with BPM concepts
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Content:

- BPM project overview
- The discover and document phase
- The plan and implement phase, part I
- The plan and implement phase, part II
- The deploy phase and the manage phase
- Project to program
- Course summary

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Further Information:

For More information, or to book your course, please call us on Head Office 01189 123456 / Northern Office 0113 242 5931

info@globalknowledge.co.uk

www.globalknowledge.co.uk

Global Knowledge, Mulberry Business Park, Fishponds Road, Wokingham Berkshire RG41 2GY UK