Symantec Edge SWG Administration

Duration: 3 Days Course Code: S000304 Delivery Method: Virtual Learning

Overview:

The Symantec Edge SWG Administration course provides a detailed introduction to the features that comprise Edge SWG, which is the on-premises component of Symantec Edge SWG (also known as the ProxySG).

These applications include Edge SWG core capabilities , Management Center, authentication realm, VPM policies , Monitoring& built-in diagnostic tools on Edge SWG
This course includes practical hands-on exercises that enable students to test their understanding of the concepts presented in the lessons.

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Virtual Learning

This interactive training can be taken from any location, your office or home and is delivered by a trainer. This training does not have any delegates in the class with the instructor, since all delegates are virtually connected. Virtual delegates do not travel to this course, Global Knowledge will send you all the information needed before the start of the course and you can test the logins.

Target Audience:

Recommended for network and security administrators responsible for administering Symantec Edge Secure Web Gateway environments.

Objectives:

- **After this course participants should be able to:**
- Describe the major Edge SWG functions and capabilities
- Write policies to defend enterprise networks against malware attacks and to enforce acceptable Internet browsing behavior
- Understand how the various applications work together to secure enterprise networks

Prerequisites:

Participants should have:

- Basic understanding of networking concepts
- Basic understanding of network security concepts
- Basic understanding of the use of proxy servers

Testing and Certification

None

Follow-on-Courses:

The following courses are recommended for further learning and development:

- S000208 – Web Protection - Cloud SWG Planning, Implementation, and Administration
- S000195 – Web Isolation Planning Implementation and Administration R2

Content:

Module 1: Introduction to Symantec Edge SWG

- Symantec Edge SWG overview
- Introduction to the Edge SWG Admin Console
- Key Edge SWG use cases

Module 2: Intercepting traffic and applying policy

- How Edge SWG intercepts traffic
- Writing Edge SWG policy in the Visual Policy Manager
- Informing users when web access is denied or restricted due to policy
- Best practices to avoid troubleshooting issues related to policy

Module 3: Applying security and web usage policy to encrypted traffic

- Introduction to TLS encryption
- Managing HTTPS traffic on Edge SWG
- Offloading HTTPS traffic to the SSL Visibility Appliance to boost performance
- Best practices to avoid troubleshooting issues related to SSL interception

Module 4: Centrally managing devices with Management Center

- How Management Center centralizes and simplifies Edge SWG management
- Configuring Edge SWG with the Edge SWG Admin Console
- Creating and distributing VPM policies
- Creating and managing jobs

Module 5: Providing security and web usage policies based on role or group

- Authentication basics on Edge SWG
- Using IWA authentication on Edge SWG
- Authentication modes in explicit and transparent proxy deployments
- Connecting to the Windows domain directly using IWA direct
- Connecting to the Windows domain using IWA BCAAA
- Introduction to role-based access control
- Using roles and groups in policy
- Best practices to avoid troubleshooting issues related to authentication

Module 6: Enforcing corporate guidelines for acceptable Internet browsing behavior

- Creating strong corporate guidelines for acceptable Internet use
- Using website categorization to enforce acceptable use guidelines
- Providing Edge SWG with categorization databases to be referenced in policy
- Setting the Request URL Category object in policy to enforce acceptable use guidelines
- Applying policy in order to enforce acceptable use guidelines
- Best practices to avoid troubleshooting issues related to enforcing acceptable use guidelines

Module 7: Protecting the endpoint from malicious activity

- Requirements for a pre-emptive, layered web defense
- WebPulse technical details
- Introduction to Intelligence Services
- Using Intelligence Services data feeds in policy
- Ensuring safe downloads
- Combined policy example
- Best practices to avoid troubleshooting issues related to protecting the endpoint from malicious activity

Module 8: Providing security for risky and unknown websites with High Risk Isolation

- Introduction to High Risk Isolation
- Configuring HRI
- Overview of Symantec Web Isolation

Module 9: Monitoring Edge SWG features

- Monitoring devices from within Management Center
- Configuring device alerts in Management Center
- Using Sessions and the Event Log
- Using health checks on Edge SWG

Module 10: Using built-in diagnostic tools on Edge SWG

- Key sources of information
- Sending service information to Symantec support

Module 11: Edge SWG integrations

- Enhancing security with virus scanning
- Introduction to Cloud SWG
- Reporting on Edge SWG activity

Further Information:

For More information, or to book your course, please call us on 00 971 4 446 4987

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