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## Skype for Business Update

**Duration: 2 Days**    **Course Code: SFBU**

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### Overview:

This instructor-led training course takes IT Professionals through the new features of Skype for Business building on existing Lync Server skills. Hands-on exercises and theory will help you explore the product enhancements, teaching you the skills to successfully upgrade Lync Server 2010 or 2013 environments.

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### Target Audience:

This course is intended for IT professionals who are experienced with Microsoft Lync Server (2010 or 2013) and wish to upgrade their skills to Microsoft Skype for Business Server 2015.

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### Objectives:

- Describe the new capabilities of Skype for Business server and client
  - Upgrade from Lync Server 2010 (or 2013) to Skype for Business Server 2015
  - Move backend databases from SQL mirroring to SQL Always On
  - Enable and manage users in on-prem, hybrid and cloud deployments
  - Understand authentication modes for mobility and hybrid scenarios
  - Understand the patching process for Skype for Business 2015 infrastructure enabling minimal downtime
  - Understand the key adoption and health criteria for a successful rollout
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### Prerequisites:

- Attendance of or equivalent knowledge of Lync Server 2010 (M10533/4) or Lync Server 2013 (M20336/7)
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## Content:

### Module 1: What's new with the Skype for Business client

- Universal Communications
- Client walkthrough – features ; look and feel
- Client codec capability
- Client sign-in process and authentication methods
- Labs: Switch between Lync/Skype client
- Demo: client interface, client 'skin'

### Module 2: What's new with the Skype for Business infrastructure

- Server roles
- Edge (including SkypeID searching)
- Deployment Options
- Smart setup
- Upgrade/Migration (covered in detail in module 3)
- SQL
- On-Prem/Hybrid (covered in detail in module 4)
- Patching
- HA/DR
- Extensibility (API/SDN)
- Demo: Edge Candidate negotiation

### Module 3: Upgrade/Migrate to Skype for Business 2015

- Recap
- Server internals
- Windows fabric
- SQL mirroring/Always on detail
- Inplace upgrade
- Supported OS/SQL
- Labs: Upgrade Lync 2013 to Skype for Business, Move from SQL mirroring to SQL AlwaysOn

### Module 4: Hybrid configuration with Skype for Business 2015

- Overview/capabilities
- Deployment - hybrid wizard setup
- PSTN
- Broadcast meetings
- SSO/Multi factor authentication
- User Management

### Module 5: Mobility features with Skype for Business:

- Mobile first/improvements
- Call via work
- Integration with Intune
- Improved service reliability
- Conversation history consistency
- Authentication options
- Mobility policies ; prefs
- Demo: Policy definition

### Module 6: Adoption and Health

- Deployment lifecycle
- Personas
- Services strategy
- Readiness
- Deployment vs adoption
- CQM
- Rate my call
- KHI
- Demo: CQM, Rate my call, KHI

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## Further Information:

For More information, or to book your course, please call us on 00 971 4 446 4987

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