# ServiceNow Administration Fundamentals

**Duration: 3 Days       Course Code: SNSAF       Delivery Method: Virtual Learning**

## Overview:

ServiceNow Administration Fundamentals is a three-day course taught both as Instructor-Led Training (ILT) and Virtual Instructor-Led Training (VILT) in timezones throughout the world.
The course offers robust lessons, group discussions, and reviews of real world system administration scenarios. You will also receive your very own sandbox instance for the duration of class to practice lessons learned through a variety of hands-on lab exercises to establish and build upon common concepts and skills.

Virtual Learning

This interactive training can be taken from any location, your office or home and is delivered by a trainer. This training does not have any delegates in the class with the instructor, since all delegates are virtually connected.  Virtual delegates do not travel to this course, Global Knowledge will send you all the information needed before the start of the course and you can test the logins.

## Target Audience:

This course is designed to be the introduction-to-intermediate point for those performing ServiceNow System Administration responsibilities within an organization.

## Objectives:

- Upon completion of this course, attendees will be able to:

- Gain functional awareness of base system applications and modules

- Configure applications and modules

- Configure Self-Service

- Enable productivity

- Maintain an instance

- Enhance an instance

- Package enhancements for testing

## Testing and Certification

Certified System Administrator (CSA)

## Further Information:

For More information, or to book your course, please call us on 00 971 4 446 4987

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