Maximo Manage: Advanced Work Management

Duration: 2 Days Course Code: MAX4356G

Overview:

This 2-day instructor-led course provides students with an understanding of some of the more advanced work management techniques found in IBM MAS Manage, Reliability Strategies, Work Order Intelligence, Dynamic Job Plans, and Process Flow Control.

We will also see how to edit and create Operational dashboards and Work Queues. After learning about these concepts, practice what you have learned by doing the hands-on lab exercises.

Updated 9/2026

Target Audience:

Consultants, System Administrators, Support, Sales, Users, Technical Sales

Objectives:

- **After completing this course, you should be able to:**
- Discuss Reliability Strategies.
- Use the Operational Dashboard.
- Create Work Queues.
- Understand Work Order Intelligence.
- Create Dynamic Job Plans.
- Generate Conditional Work Orders.
- Use process flow control.

Prerequisites:

- Maximo Manage: Fundamentals of Work Management
- Maximo Application Suite - Manage: Introduction

Testing and Certification

None

Follow-on-Courses:

None

Content:

Module 1: Introduction to Advanced Work Management

- Course Introduction
- Course Modules
- Key Functional Areas
- Work Related Data

Module 2: Reliability Strategies

- RCM Methodology
- RCM and FMEA capabilities
- Capabilities of the Reliability Strategies application
- Demonstration: Reliability Strategies

Module 3: Operational Dashboards and Work Orders Role Based Application

- Operational Dashboard
- Work Orders Role-Based Application
- LAB 1: Operational Dashboards

Module 4: Work Queues

- Creating Work Queues
- Defining Columns and Actions
- Adding Work Queues to Dashboard
- Deleting Work Queues
- LAB 2: Work Queues

Module 5: Work Order Intelligence

- Problem Code Classification
- User Perspective
- Admin AI Perspective
- Model Training
- Input Data Quality
- Optional Demonstration: Work Order Intelligence(MP4 of this Demonstration available as Lab machine is not configured to connect to Watsonx.ai)

Module 6: Process Flow Control

- Flow Control Settings
- Enabling and suspending flow control
- Configuring predecessor tasks and work orders
- Using flow control
- Demonstration: Process Flow Control
- LAB 3: Process Flow Control

Module 7: Conditional Job Plans

- Approaches to flexible Job Plans
- Enable Job Plan Conditions
- Create Conditional Expressions
- Implement conditional tasks and resources
- Demonstration: Conditional Job Plans
- LAB 4: Conditional Job Plans

Module 8: Dynamic Job Plans

- Static vs Dynamic Job Plans
- How to enable Dynamic Job Plans
- Dynamic Calculation Types
- Proportionally scaled Job Plans
- Attribute Scaling

Additional Information:

Official course book provided to participants.

Further Information:

For More information, or to book your course, please call us on 00 971 4 446 4987

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