VMware Horizon 8: Virtual Desktop Troubleshooting

Duration: 2 Days   Course Code: VMHVDT

Overview:

This two-day course builds your skills in resolving common issues that occur in a VMware Horizon® environment. Students will engage in a series of lab exercises to bring existing environment issues to resolution. The exercises mirror real-world troubleshooting use cases. These exercises equip learners with the knowledge and practical skills to manage typical challenges faced by virtual desktop administrators and operators.

Product Alignment: VMware Horizon 8 2006

Target Audience:

Experienced system operators, administrators, and integrators responsible for managing and maintaining VMware Horizon solutions.

Objectives:

- By the end of the course, you should be able to meet the following objectives:

- Implement a structured approach to troubleshooting

- Resolve common issues that occur in a Horizon environment

- Troubleshooting issues with linked and instant clones

- Optimize protocols for best end-user experience

Prerequisites:

- Experience with virtualized desktop implementation
- Familiarity with VMware Horizon
- VMware Horizon 8 Skills for Virtual Desktop Management

Content:

1 Course Introduction

■ Introductions and course logistics
■ Course objectives

2 Overview of Virtualization Desktop Troubleshooting

■ Structured approach to troubleshoot configuration and operational problems
■ Applying troubleshooting methods
■ Documenting the steps to resolving the problem

3 Command-Line Tools and Backup Options

■ Command-line tools
■ Backing-up and restoring VMware Horizon databases

4 Troubleshooting Horizon Linked Clone Desktops

■ Horizon linked clone desktops

5 Troubleshooting Instant Clones

■ Troubleshooting instant clones

6 Windows Client

■ Windows client

7 Ports and Protocols

■ Key ports and protocols
■ Optimize Blast
■ Black Screen
■ Applying GPO's

Further Information:

For More information, or to book your course, please call us on 00 971 4 446 4987

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