# VMware Workspace ONE: Skills for UEM

**Duration: 3 Days     Course Code: AWWS1S     Version: 21.x**

## Overview:

In this three-day VMware Workspace ONE course, you learn how to apply the fundamental techniques for launching and maintaining an intelligence-driven, multi-platform endpoint management solution with VMware Workspace ONE®. Through a combination of hands-on labs, simulations, and interactive lectures, you will configure and manage the endpoint life cycle. After the three days, you will have the foundational knowledge for effectively implementing VMware Workspace ONE® UEM.

## Target Audience:

Workspace ONE UEM operators and administrators Account managers Solutions architects Solutions engineers Sales engineers Consultants

## Objectives:

- By the end of the course, you should be able to meet the following objectives:

- Explain the general features and functionality enabled with Workspace ONE UEM

- Summarize essential Workspace ONE administrative functions

- Summarize and implement common Workspace ONE integrations

- Explain the integration of Workspace ONE UEM with directory services

- Explain and deploy Workspace ONE edge services

- Onboard device endpoints into Workspace ONE UEM

- Securely deploy configurations to UEM managed devices

- Maintain environment and device fleet health

- Deploy applications to UEM managed devices

- Analyze a Workspace ONE UEM deployment

## Prerequisites:

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## Content:

1 Course Introduction

• Introductions and course logistics

• Course objectives

2 Platform Architecture

• Summarize the features and functionality of Workspace ONE UEM

• Outline the benefits of leveraging Workspace ONE UEM

• Recognize the core and productivity components that make up the Workspace ONE UEM platform

3 Administration

• Explain the features and functions of Workspace ONE Hub Services

• Summarize hierarchical management structure

• Navigate and customize the Workspace ONE UEM console

• Outline account options and permissions

4 Enterprise Integrations

• Outline the process and needs to integrate with directory services

• Explain certificate authentication and practical implementation with Workspace ONE

• Explain the benefits of integrating an email SMTP service into the Workspace ONE UEM console

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Onboarding

• Outline the steps for setting up autodiscovery in the Workspace ONE UEM console

• Enroll an endpoint via the Workspace ONE Intelligent Hub app

• Summarize platform onboarding options

6 Managing Endpoints

• Explain the differences between device and user profiles

• Describe policy management options for Windows 10 and macOS

7 Alternative Management Methods

• Describe the function and benefits of device staging

• Configure product provisioning in the Workspace ONE UEM console

• Understand the benefits of deploying a Workspace ONE Launcher configuration to Android devices

8 Applications

• Describe the features, benefits, and capabilities of application management in Workspace ONE UEM

• Understand and configure deployment settings for public, internal, and paid applications in the Workspace ONE UEM console

• Describe the benefits of using Apple Business Manager Content integration

• Describe the benefits of using server-to-client software distribution

• List the functions and benefits of the Workspace ONE Software Development Kit

• Configure an Exchange Active Sync (EAS) profile in the Workspace ONE UEM console

• Configure Workspace ONE® Boxer settings

• Summarize the available email infrastructure integration models and describe their workflows

10 Content Sharing

• Describe the benefits of using Content Gateway and the Content Gateway workflows

• Describe the benefits of integrating content repositories with Workspace ONE UEM

• Configure a repository in the Workspace ONE UEM console

11 Maintenance

• Identify console tools that support maintenance

• Analyze how to implement compliance policies to protect environmental security

• Outline features and functions enabled by Workspace ONE Assist

12 Intelligence and Automation

• Outline the functionality enabled by Workspace ONE Intelligence

• Summarize and deploy automation

• Describe the functions and benefits of using compliance policies

• Explain the use-case for Freestyle Orchestrator and understand Freestyle Workflows

• Outline the capabilities of sensors and scripts and the steps for creating them

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| • Outline the prerequisite configurations in the Workspace ONE UEM environment for onboarding devices for management | (SDK)<br><br>9  Device Email<br><br>• Outline email clients supported by Workspace ONE UEM |

## Further Information:

For More information, or to book your course, please call us on 0800/84.009

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