

Business Skills for IT Professionals

Duration: 2 Days Course Code: BSITP100E

Overview:

For IT professionals, interpersonal skills are crucial for success. The successful professional is assertive, takes initiative, has professional insight, has a positive influence on their environment and uses professional and results-oriented

Target Audience:

All IT professionals interested in maximizing their personal effectiveness

Objectives:

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| ■ In this course you will learn: | ■ Recognizing and adapting to the Personal Needs of others |
| ■ Being business-focused | ■ |
| ■ | ■ Developing influential communications |
| ■ The process of communication | ■ |
| ■ | ■ Developing and delivering effective presentations |
| ■ Communication factors | ■ |
| ■ | ■ Supporting the change process |
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Prerequisites:

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Additional Information:

Benefits for the Individual: Improved self-awareness of inter-personal communication strengths and development opportunities The ability to develop and deliver clear and influential communications Improved productivity and performance
Benefits to the Organization Stronger internal and external relationships Improved organizational communication Increased employee productivity

Further Information:

For More information, or to book your course, please call us on 0800/84.009

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