

## Implementing and Administering Cisco Solutions

**Duration: 5 Days    Course Code: CCNA    Version: 2.0    Delivery Method: Virtual Learning**

### Overview:

The Implementing and Administering Cisco Solutions course provides a broad range of fundamental knowledge for all IT careers. Through a combination of lecture and hands-on labs, you will learn how to install, operate, configure, and verify a basic IPv4 and IPv6 network. The course covers configuring network components such as switches, routers, and Wireless LAN Controllers; managing network devices; and identifying basic security threats. Network programmability, automation, and software-defined networking are also covered at a foundational level.

This course helps you prepare to take the **200-301 Cisco Certified Network Associate (CCNA)** exam.

**Please note that this course is a combination of Instructor-Led and Self-Paced Study - 5 days in the classroom and approx 3 days of self study. The self-study content will be provided as part of the digital courseware that you receive at the beginning of the course and should be part of your preparation for the exam. Lab access is provided for both the class and the self-study sections, lab access is valid for 60 hours or 90 days whichever is the shorter, so please ensure you exit the lab exercises when not in use.**

**This course is worth 30 CE credits towards recertification**

### Virtual Learning

This interactive training can be taken from any location, your office or home and is delivered by a trainer. This training does not have any delegates in the class with the instructor, since all delegates are virtually connected. Virtual delegates do not travel to this course, Global Knowledge will send you all the information needed before the start of the course and you can test the logins.

### Target Audience:

Anyone looking to start a career in networking or wishing to achieve the Cisco CCNA Certification.

### Objectives:

- **After completing this course you should be able to:**
- Identify the components of a computer network and describe their basic characteristics
- Understand the model of host-to-host communication
- Describe the features and functions of the Cisco Internetwork Operating System (IOS®) software
- Describe LANs and the role of switches within LANs
- Describe Ethernet as the network access layer of TCP/IP and describe the operation of switches
- Install a switch and perform the initial configuration
- Describe the TCP/IP Internet layer, IPv4, its addressing scheme, and subnetting
- Describe the TCP/IP Transport layer and Application layer
- Explore functions of routing
- Implement basic configuration on a Cisco router
- Explain host-to-host communications across switches and routers
- Explain the basics of dynamic routing protocols and describe components and terms of Open Shortest Path First (OSPF)
- Explain how Spanning Tree Protocol (STP) and Rapid Spanning Tree Protocol (RSTP) work
- Configure link aggregation using EtherChannel
- Describe the purpose of Layer 3 redundancy protocols
- Describe basic WAN and VPN concepts
- Describe the operation of access control lists (ACLs) and their applications in the network
- Configure Internet access using Dynamic Host Configuration Protocol (DHCP) clients and explain and configure network address translation (NAT) on Cisco routers
- Describe basic quality of service (QoS) concepts
- Describe the concepts of wireless networks, which types of wireless networks can be built, and how to use Wireless LAN Controllers (WLCs)
- Describe network and device architectures and introduce virtualization



- Identify and resolve common switched network issues and common problems associated with IPv4 addressing
- Describe IPv6 main features and addresses, and configure and verify basic IPv6 connectivity
- Describe the operation, benefits, and limitations of static routing
- Describe, implement, and verify virtual local area networks (VLANs) and trunks
- Describe the application and configuration of inter-VLAN routing

- Introduce the concept of network programmability and Software-Defined Networking (SDN) and describe smart network management solutions such as Cisco DNA Center™, Software-Defined Access (SD-Access), and Software-Defined Wide Area Network (SD-WAN)
- Configure basic IOS system monitoring tools
- Describe the management of Cisco devices
- Describe the current security threat landscape
- Describe threat defense technologies
- Implement a basic security configuration of the device management plane
- Implement basic steps to harden network devices

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## Prerequisites:

Attendees should meet the following prerequisites:

- Basic computer literacy
- Basic PC operating system navigation skills
- Basic internet usage skills
- Basic IP address knowledge

## Testing and Certification

Recommended as preparation for the following exams:

- **200-301** - Cisco Certified Network Associate Exam (CCNA)

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## Follow-on-Courses:

*This course covers network fundamentals, network access, IP connectivity, IP Services, security fundamentals and verification of Cisco Networks and is a great starting point for those starting their Cisco career certification journey. The following courses are recommended for further study.*

- **CLFNDU** - Understanding Cisco Collaboration Foundations
- **DCFNDU** - Understanding Cisco Data Center Foundations
- **ENFNDU** - Understanding Cisco Enterprise Foundations
- **SPFNDU** - Understanding Cisco Service Provider Network Foundations
- **WLFNDU** - Understanding Cisco Wireless Foundations

*Alternatively should you wish to progress to the professional level then you may wish to review*

- **CLCOR** - Implementing and Operating Cisco Collaboration Core Technologies
  - **DCCOR** - Implementing and Operating Cisco Data Center Core Technologies
  - **ENCOR** - Implementing and Operating Cisco Enterprise Network Core Technologies.
  - **SCOR** - Implementing and Operating Cisco Security Core Technologies
  - **SPCOR** - Implementing and Operating Cisco Service Provider Network Core Technologies
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## Content:

### Exploring the Functions of Networking

- What is a Computer Network?
- Common Usage of a Computer Network
- Components of a Network
- Characteristics of a Network
- Physical vs. Logical Topologies
- Interpreting a Network Diagram
- Impact of User Applications on the Network

### Introducing the Host-To-Host Communications Model

- Host-To-Host Communications Overview
- ISO OSI Reference Model
- TCP/IP Protocol Suite
- Peer-To-Peer Communications
- Encapsulation and De-Encapsulation
- TCP/IP Stack vs OSI Reference Model

### Operating Cisco IOS Software

- Cisco IOS Software Features and Functions
- Cisco IOS Software CLO Functions
- Cisco IOS Software Modes
- Get Started with Cisco CLI

### Introducing LANs

- Local Area Networks
- LAN Components
- Need for Switches
- Characteristics and Features of Switches
- Activity: Datasheet exploration

### Exploring the TCP/IP Link Layer

- Ethernet LAN Connection Media
- Ethernet Frame Structure
- LAN Communication Types
- MAC Addresses
- Frame Switching
- Observe How a Switch Operates
- Duplex Communication

### Starting a Switch

- Switch Installation
- Connecting to a Console Port
- Switch Components
- Switch LED Indicators
- Basic show Commands and Information
- Perform Basic Switch Configuration
- Implement the Initial Switch Configuration

### Introducing the TCP/IP Internet Layer, IPv4 Addressing, and Subnets

- Internet Protocol
- Decimal and Binary Number Systems
- Binary-to-Decimal Conversion
- Decimal-to-Binary Conversion
- IPv4 Address Representation

### Introducing Basic IPv6

- IPv4 Address Exhaustion Workarounds
- IPv6 Features
- IPv6 Addresses and Address Types
- Comparison of IPv4 and IPv6 Headers
- Neighbor Discovery
- IPv6 Address Allocation
- Configure Basic IPv6 Connectivity
- Verification of End-To-End IPv6 Connectivity

### Configuring Static Routing

- Routing Operation
- Static and Dynamic Routing Comparison
- When to Use Static Routing
- IPv4 Static Route Configuration
- Default Routes
- Verifying Static and Default Route Configuration
- Configure and Verify IPv4 Static Routes
- IPv6 Static Route Configuration
- Configure IPv6 Static Routes
- Implement IPv4 Static Routing
- Implement IPv6 Static Routing

### Implementing VLANs and Trunks

- VLAN Introduction
- Creating a VLAN
- Assigning a Port to a VLAN
- Trunking with 802.1Q
- Configuring an 802.1Q Trunk
- Configure VLANs and Trunks
- VLAN Design Considerations
- Troubleshoot VLANS and Trunks

### Routing Between VLANs

- Purpose of Inter-VLAN Routing
- Options for Inter-VLAN Routing
- Configure Inter-VLAN Routing
- Implement Multiple VLANs and Basic Routing Between the VLANs

### Introducing OSPF

- Dynamic Routing Protocols
- Path Selection
- Link-State Routing Protocol Overview
- Link-State Routing Protocol Data Structures
- Introducing OSPF
- Establishing OSPF Neighbor Adjacencies
- OSPF Neighbor States
- SPF Algorithm
- Building a Link-State Database
- Configure and Verify Single-Area OSPF
- Routing for IPv6

### Improving Redundant Switched Topologies with EtherChannel

### Implementing Device Hardening

- Securing Unused Ports
- Infrastructure ACL
- Disabling Unused Services
- Port Security
- Configure and Verify Port Security
- Mitigating VLAN Attacks
- Dynamic ARP Inspection
- Mitigating STP Attacks
- Implement Device Hardening

### Building Redundant Switched Topologies (Self-Study)

- Physical Redundancy in a LAN
- Issues in Redundant Topologies
- Spanning Tree Operation
- Types of Spanning Tree Protocols
- PortFast and BPDU Guard
- Rapid Spanning Tree Protocol

### Exploring Layer 3 Redundancy (Self-Study)

- Need for Default Gateway Redundancy
- Understanding FHRP
- Understanding HSRP

### Introducing WAN Technologies (Self-Study)

- Introduction to WAN Technologies
- WAN Devices and Demarcation Point
- WAN Topology Options
- WAN Connectivity Options
- Virtual Private Networks
- Enterprise-Managed VPNs

### Introducing QoS (Self-Study)

- Converged Networks
- QoS Defined
- QoS Policy
- QoS Mechanisms
- QoS Models
- Deploying End-to-End QoS

### Explaining Wireless Fundamentals (Self-Study)

- Wireless Technologies
- Wireless Radio Communication
- WLAN Architectures
- Wi-Fi Channels
- AP and WLC Management
- Log in to and Monitor the WLC
- Configure an Open Wireless Network
- Define a RADIUS Server and Enable SNMP and Syslog

### Introducing Architectures and Virtualization (Self-Study)

- Introduction to Network Design



- IPv4 Header Fields
- IPv4 Address Classes
- Subnet Masks
- Subnets
- Implementing Subnetting: Borrowing Bits
- Implementing Subnetting: Determining the Addressing Scheme
- Benefits of VLSM and Implementing VLSM
- Private vs. Public IPv4 Addresses
- Reserved IPv4 Addresses
- Verifying IPv4 Address of a Host

#### Explaining the TCP/IP Transport Layer and Application Layer

- TCP/IP Transport Layer Functions
- Reliable vs. Best-Effort Transport
- TCP Characteristics
- UDP Characteristics
- TCP/IP Application Layer
- Introducing HTTP
- Domain Name System
- Explaining DHCP for IPv4
- Inspect TCP/IP Applications

#### Exploring the Functions of Routing

- Role of a Router
- Router Components
- Router Functions
- Routing Table
- Path Determination
- Cisco Router Models
- Routing Hierarchy on Internet

#### Configuring a Cisco Router

- Initial Router Setup
- Configuring Router Interfaces
- Configuring IPv4 Addresses on Router Interfaces
- Checking Interface Configuration and Status
- Configure an Interface on a Cisco Router
- Exploring Connected Devices
- Using Cisco Discovery Protocol
- Configure and Verify LLDP
- Configure and Verify Layer 2 Discovery Protocols
- Implement an Initial Router Configuration

#### Exploring the Packet Delivery Process

- Layer 2 Addressing
- Layer 3 Addressing
- Default Gateways
- Address Resolution Protocol
- Configure Default Gateway
- Host-To-Host Packet Delivery
- Explore Packet Forwarding

#### Troubleshooting a Simple Network

- Troubleshooting Methods
- Troubleshooting Common Switch Media Issues

- EtherChannel Overview
- EtherChannel Configuration Options
- Configuring and Verifying EtherChannel
- Configure and Verify EtherChannel
- Improve Redundant Switched Topologies with EtherChannel

#### Explaining the Basics of ACL

- ACL Overview
- ACL Operation
- ACL Wildcard Masking
- Wildcard Mask Abbreviations
- Types of Basic ACLs
- Configuring Standard IPv4 ACLs
- Configuring Extended IPv4 ACLs
- Verifying and Modifying IPv4 ACLs
- Applying IPv4 ACLs to Filter Network Traffic
- Configure and Verify IPv4 ACLs
- Implement Numbered and Named IPv4 ACLs

#### Enabling Internet Connectivity

- Configure a Provider-Assigned IPv4 Address
- Introducing Network Address Translation
- NAT Terminology and Translation Mechanisms
- Benefits and Drawbacks of NAT
- Static NAT and Port Forwarding
- Dynamic NAT
- Port Address Translation
- Configuring and Verifying Inside IPv4 NAT
- Configure Static NAT
- Configure Dynamic NAT and PAT
- Implement PAT

#### Explaining the Evolution of Intelligent Networks

- Overview of Network Programmability in Enterprise Networks
- Software-Defined Networking
- Common Programmability Protocols and Methods
- Configuration Management Tools
- Introducing Cisco DNA Center
- Explore the Cisco DNA Center
- Downloadable Asset: Using Cisco Meraki Dashboard API
- Introducing Cisco SD-Access
- Introducing Cisco SD-WAN

#### Introducing System Monitoring

- Introducing Syslog
- Syslog Message Format
- SNMP Overview
- Enabling Network Time Protocol
- Configure and Verify NTP
- Configure System Message Logging

- Enterprise Three-Tier Hierarchical Network Design
- Spine - Leaf Network Design
- Cisco Enterprise Architecture Model
- Underlay and Overlay Network Concepts
- Cloud Computing Overview
- Network Device Architecture
- Virtualization Fundamentals

#### Examining the Security Threat Landscape (Self-Study)

- Security Threat Landscape Overview
- Malware
- Hacking Tools
- DoS and DDoS
- Spoofing
- Reflection and Amplification Attacks
- Social Engineering
- Evolution of Phishing
- Password Attacks
- Reconnaissance Attacks
- Buffer Overflow Attacks
- Man-in-the-Middle Attacks
- Vectors of Data Loss and Exfiltration
- Other Considerations

#### Implementing Threat Defense Technologies (Self-Study)

- Information Security Overview
- Firewalls
- Intrusion Prevention Systems
- Protection Against Data Loss and Phishing Attacks
- Defending against DoS and DDoS Attacks
- Introduction to Cryptographic Technologies
- IPsec Security Services
- Secure Sockets Layer and Transport Layer Security
- Wireless Security Protocols
- Configure a WLAN to Use WPA2 PSK

#### Labs:

- Discovery 1: Get Started with Cisco Command-Line Interface (CLI)
- Discovery 2: Observe How a Switch Operates
- Discovery 3: Perform Basic Switch Configuration
- FAST Lab 1: Implement the Initial Switch Configuration
- Discovery 4: Inspect TCP/IP Applications
- Discovery 5: Configure an Interface on a Cisco Router
- Discovery 6: Configure and Verify Layer 2 Discovery Protocols
- FAST Lab 2: Implement an Initial Router Configuration
- Discovery 7: Configure Default Gateway
- Discovery 8: Explore Packet Forwarding
- Discovery 9: Troubleshoot Switch Media and Port Issues
- Discovery 10: Troubleshoot Port Duplex



- Troubleshooting Common Switch Port Issues
- Troubleshoot Switch Media and Port Issues
- Troubleshoot Port Duplex Issues
- Troubleshooting Common Problems Associated with IPv4 Addressing

## Managing Cisco Devices

- Cisco IOS Integrated File System and Devices
- Stages of the Router Power-On Boot Sequence
- Loading and Managing System Images Files
- Loading Cisco IOS Configuration Files
- Validating Cisco IOS Images Using MD5/SHA512
- Managing Cisco IOS Images and Device Configuration Files
- Create the Cisco IOS Image Backup
- Upgrade Cisco IOS Image

## Securing Administrative Access

- Network Device Security Overview
- Securing Access to Privileged EXEC Mode
- Securing Console Access
- Securing Remote Access
- Secure Console and Remote Access
- Configuring the Login Banner
- Limiting Remote Access with ACLs
- Enable and Limit Remote Access Connectivity
- External Authentication Options
- Secure Device Administrative Access

## Issues

- Discovery 11: Configure Basic IPv6 Connectivity
- Discovery 12: Configure and Verify IPv4 Static Routes
- Discovery 13: Configure IPv6 Static Routes
- FAST Lab 3: Implement IPv4 Static Routing
- FAST Lab 4: Implement IPv6 Static Routing
- Discovery 14: Configure VLANs and Trunk
- FAST Lab 5: Troubleshoot VLANs and Trunk
- Discovery 15: Configure Inter-VLAN Routing
- FAST Lab 6: Implement Multiple VLANs and Basic Routing Between the VLANs
- Discovery 16: Configure and Verify Single-Area OSPF
- Discovery 17: Configure and Verify EtherChannel
- FAST Lab 7: Improve Redundant Switched Topologies with EtherChannel
- Discovery 18: Configure and Verify IPv4 ACLs
- FAST Lab 8: Implement Numbered and Named IPv4 ACLs
- Discovery 19: Configure a Provider-Assigned IPv4 Address
- Discovery 20: Configure Static NAT
- Discovery 21: Configure Dynamic NAT and Port Address Translation (PAT)
- FAST Lab 9: Implement PAT
- Discovery 22: Explore the Cisco DNA™ Center
- Discovery 23: Configure and Verify NTP
- FAST Lab 10: Configure System Message Logging
- Discovery 24: Create the Cisco IOS Image Backup
- Discovery 25: Upgrade Cisco IOS Image
- Discovery 26: Secure Console and Remote Access
- Discovery 27: Enable and Limit Remote Access Connectivity
- FAST Lab 11: Secure Device Administrative Access
- Discovery 28: Configure and Verify Port Security
- FAST Lab 12: Implement Device Hardening
- Discovery 29: Log into and Monitor the WLC
- Discovery 30: Configure an Open Wireless Network
- Discovery 31: Define a RADIUS Server and Enable SNMP and Syslog
- Discovery 32: Configure a WLAN to Use WPA2 PSK



## Further Information:

For More information, or to book your course, please call us on 0800/84.009

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