

## DASA DevOps Coach – Including Exam

**Duration: 3 Days**    **Course Code: DASADEV-C**    **Delivery Method: Company Event**

### Overview:

Lead DevOps transformation and nurture high-performing teams. The DASA DevOps Coach Certification gives you the skills, mindset, and behaviors to guide organizations through transformation, foster collaboration, and develop high-performing teams—driving continuous improvement and a culture of excellence.

With the DASA DevOps Coach™ certification, you can become a change agent for high-performing people, teams, and organizations. DevOps coaches are essential in the development of high-performing, self-organizing teams because they are knowledgeable about how to promote and implement DevOps principles in their true spirit.

DevOps implementation can be susceptible to misinterpretation, just as any other hypergrowth phenomenon in the IT sector. In addition to the appropriate tooling and technology, DevOps primarily involves a change in culture towards a new mindset and attitude for a new way of working within an organization.

The DASA DevOps Coach program aims to help professionals become efficient DevOps coaches by working with teams on building their abilities, knowledge, and behaviors. The DevOps Competence Model will be incorporated in this training as a coaching model for teams and organizations. While agile coaches are responsible for planting ideas, DevOps coaches can help build prototypes together and experiment with different theories.

A great DASA DevOps coach fosters increased transparency, accelerated delivery, and a continuous improvement attitude by communicating professionally with team members. As change advocates, they provide strategic coaching to enable companies to achieve their transformational goals so that when the time arrives, an organization does not lag behind but rather revolutionizes its business process change management.

### Company Events

These events can be delivered exclusively for your company at our locations or yours, specifically for your delegates and your needs. The Company Events can be tailored or standard course deliveries.

### Target Audience:

The DASA DevOps Coach certification is aimed at:

- (Lean, Agile, DevOps) Coaches
- Senior Scrum Masters
- DevOps team members looking to take on the role of a coach
- Change agents
- Managers, and IT leadership
- Those responsible for an agile initiative

### Objectives:

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| ■ After completing this program, you will be able to:   | ■ Prepare to enable DevOps transformation                                     |
| ■ Connect the role of a DevOps Coach to the DASA DevOps Principles.   | ■ Distinguish the responsibilities of “DevOps Coach” and “DevOps Leader.”     |
| ■ Adopt the mindset and role of a DevOps Coach.   | ■ Use the DASA DevOps Coaching for continuous “Performance” and “Change”.     |
| ■ Explain the characteristics, structures, and life-cycles of DevOps teams and how to Coach them to high-performance. | ■ Use coaching skills to create high-performing teams.                        |
| ■ Use the GROW model as an effective tool for coaching  | ■ Understand the 4 key modes: Coaching, Mentoring, Facilitation & Consulting. |
| ■ Discover the art of “Feedback” and creating a feedback culture using various “Feedback” models.                     |   |

### Prerequisites:

- Basic familiarity with Agile, Scrum, and DevOps framework is

### Testing and Certification

#### Exam Details

beneficial.

- Delivery: Online and Paper-based
- Format: Closed-book format, participants can bring scratch paper
- Proctoring: Live/Webcam
- Duration: 90 minutes, 15-minute additional time for non-native candidates
- Questions: 10 multiple-choice questions (MCQs), based on (mini) cases
- Pass Grade: 65%

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## Content:

### Module 1: DevOps Journey – A Quick Preview

- Traditional to Agile to DevOps
- DASA DevOps Principles

### Module 2: DevOps Coach Performance and Change

- Coaching for Performance
- Coaching For Change

### Module 3: Being a DevOps Coach

- Foundational Competencies
- Enabling Competencies
- Coaching Modes
- Switch Between Coaching Modes

### Module 4: Team Coaching

- DevOps Organization and Teams
- Team Development
- Gemba Walk
- DevOps Team Coaching

### Module 5: DevOps Transformation Journey

- Transformation – The Seven Steps
- Value Stream Analysis and Architecture
- Automation and Tooling

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## Further Information:

For More information, or to book your course, please call us on 0800/84.009

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[www.globalknowledge.com/en-be/](http://www.globalknowledge.com/en-be/)