

## DASA DevOps Fundamentals – Including Exam

**Duration: 2 Days    Course Code: DASADEV-F**

---

### Overview:

Build a strong foundation in DevOps. The DASA DevOps Fundamentals Certification gives you a complete understanding of DevOps principles, concepts, and culture. You'll gain the skills, mindset, and behaviors needed to improve collaboration, increase agility, and accelerate digital transformation in your organization.

The course aims to standardize the team's knowledge and skills required to function effectively and helps you communicate with the team by understanding the common DevOps vocabulary such as CI/CD, test-driven development, cross-functional teams, and iterative development.

---

### Target Audience:

The DASA DevOps Fundamentals certification adds value to individuals involved in IT development, operations, or service management. It's target audience includes but is not limited to:

Development & Operations

- Software Developers, Engineers and Architects
- Quality Engineers and Testers
- System and Network Engineers and Administrators
- Automation Architects
- Dev, Sec & Ops Engineers
- Enterprise Architects
- Incident and Change Managers
- Integration Specialists

Business & Leadership

- Product Owners
- Business Analysts
- Business Managers
- Operations Managers
- Product Managers
- Team Leads
- Scrum Masters
- Agile Coaches
- Senior Management and C-Suite

Support & Enablement

- Support Engineers
  - Service Managers
  - Business users who are working with IT in getting business value created
  - HR
  - Finance
  - Governance
  - Legal
- 

### Objectives:

- |  |  |
|--|--|
| ■ After completing this program, you will be able to:  | ■ Describe how DevOps relates to <b>Lean and Agile methodologies</b> .   |
| ■ Participate successfully in the <b>DevOps transformation</b> within the organization by sharing a common understanding and vocabulary required for DevOps ways of working. | ■ Discuss <b>metrics and success factors</b> for DevOps transformations.   |
| ■ Define and discuss the <b>key concepts and principles</b> of DevOps.   | ■ Get insight into the various organizational DevOps models and related architectures.                                       |
| ■ Explain the core elements of a <b>DevOps culture</b> and its importance.   | ■ Explain the importance of <b>sharing</b> responsibility, knowledge and ways of working to enable successful collaboration. |
| ■ Discuss the importance of <b>automation</b> and ways to implement it in the product life cycle.  | ■ Identify the available resources of <b>DASA guidance</b> as an enabler of your DevOps implementation plan.                 |
-

---

## Prerequisites:

- Possessing some basic knowledge of Agile, Scrum, Lean, and ITSM principle is recommended but not required for the completion of the certification.

## Testing and Certification

### Exam Details

- Delivery: Online and Paper-based
- Format: Closed-book format, participants can bring scratch paper
- Proctoring: Live/Webcam
- Duration: 60 minutes, 15-minute additional time for non-native candidates
- Questions: 40, simple multiple choice (1 mark per question)
- Pass Grade: 65%

---

## Content:

### Building DevOps Context

- Why DevOps?
- DevOps Definition
- DASA DevOps Principles

### Culture

- Introduction To DevOps Culture
- DevOps Culture For Teams
- DevOps Leadership

### Automation

- Why Automate?
- Automation Enables Continuous Delivery
- Modern Infrastructure ; Cloud Computing

### Lean

- Lean
- Agile
- Product Management
- Service Management
- Site Reliability Engineering
- Value ; Experience Management

### Measurement

- Basics of Measurement
- Measuring Value
- Typical DevOps Metrics
- Monitoring ; Analytics

### Sharing

- Organizational Models That Enable Sharing
- T-Shape Profiles Enable Sharing
- DevOps Teams
- Team Autonomy
- IT Architecture That Supports Sharing
- DevOps At Scale

### DASA Guidance

- DASA Big Picture
- Talent Portfolio
- Guidance Portfolio
- Community
- Recognition

---

## Additional Information:

### Why choose a DASA certification

- Gain an industry-recognised certification
- Learn anytime, at your own pace
- 10+ years creating industry-leading courses

---

## Further Information:

For More information, or to book your course, please call us on 0800/84.009

[info@globalknowledge.be](mailto:info@globalknowledge.be)

[www.globalknowledge.com/en-be/](http://www.globalknowledge.com/en-be/)