

## DASA DevOps Enable and Scale – Including Exam

Duration: 2 Days    Course Code: DASADEV-PES    Version: 1.0    Delivery Method: Company Event

### Overview:

Scale DevOps practices across teams and organizations. The DASA DevOps Enable and Scale Certification equips you with the skills, mindset, and behaviors to foster high-performing teams, enable end-to-end collaboration, and remove organizational barriers—allowing you to accelerate value delivery at scale.

#### Company Events

These events can be delivered exclusively for your company at our locations or yours, specifically for your delegates and your needs. The Company Events can be tailored or standard course deliveries.

### Target Audience:

Individuals involved in IT development, IT operations, or IT service management  
Individuals whose roles are affected by DevOps and continuous delivery, such as:

- DevOps engineers
- Product owners
- Integration specialists
- Operations managers
- Incident and change managers
- Network Leads
- Business managers
- Automation architects
- Enterprise architects

### Objectives:

- After completing this program, you will be able to:
- Explain the importance of **DevOps culture** and the aspects that can influence it.
- Explain why courage, team building, leadership, and continuous improvement are required in a DevOps environment.
- Explain why courage is **essential to enable** trust, honesty, and experimentation.
- Identify and evaluate **different types of behavior** in a DevOps environment.
- Recognize the signals indicating impediments and/or team dysfunctions.
- Describe how to form good DevOps teams.
- List the effects of happiness and motivation on **team performance**.
- Assess the maturity of DevOps teams.
- Identify how leaders **encourage feedback and transparency**.
- Discuss the factors that leaders can influence to build trust.
- Explain how and why leaders promote a “**Safe to fail**” **environment**.
- Analyze value streams to improve throughput and flow.
- Facilitate the tools for **continuous improvement**: structured problem-solving workshops, Story Mapping sessions, and retrospectives.

### Prerequisites:

- Required: DASA DevOps Fundamentals certificate
- Beneficial: Basic familiarity with Agile, Scrum, Lean, and ITSM

### Testing and Certification

#### Exam Details

principles

DASA delivers the DevOps Professional – Enable and Scale exams. The participants and training organizations can attain the vouchers for the exam through DASA.

- Delivery: Online and Paper-based
- Format: Closed-book format, participants can bring scratch paper
- Proctoring: Live/Webcam
- Duration: 60 minutes, 15-minute additional time for non-native candidates
- Questions: 12 Multiple Choice Questions
- Pass Grade: 60%

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## Content:

### Course Introduction

- Let's Get to Know Each Other
- Course Overview
- Course Objectives
- Course Agenda
- Course Book
- Group Discussions
- Exam

### Teambuilding

- Design Teams
- Build Teams
- Governance

### DevOps Leadership

- Build Culture
- Create Purpose
- Be a Servant Leader
- Focus on Success

### Courage

- Build Courage
- Think Different

### Value – Customer Centric Action

- Different Aspects of Value
- Stakeholder Management
- Combining Lean Startup and DevOps
- The Power of Story Mapping

### Continuous Improvement

- Build Flow
- Types of Continuous Improvement
- Continuous Improvement Tools

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## Additional Information:

### Why choose a DASA certification

- Gain an industry-recognised certification
- Learn anytime, at your own pace
- 10+ years creating industry-leading courses

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## Further Information:

For More information, or to book your course, please call us on 0800/84.009

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[www.globalknowledge.com/en-be/](http://www.globalknowledge.com/en-be/)