

## DASA DevOps Enable and Scale – Including Exam

Duration: 2 Days    Course Code: DASADEV-PES    Version: 1.0    Delivery Method: Virtual Learning

### Overview:

Scale DevOps practices across teams and organizations. The DASA DevOps Enable and Scale Certification equips you with the skills, mindset, and behaviors to foster high-performing teams, enable end-to-end collaboration, and remove organizational barriers—allowing you to accelerate value delivery at scale.

### Virtual Learning

This interactive training can be taken from any location, your office or home and is delivered by a trainer. This training does not have any delegates in the class with the instructor, since all delegates are virtually connected. Virtual delegates do not travel to this course, Global Knowledge will send you all the information needed before the start of the course and you can test the logins.

### Target Audience:

Individuals involved in IT development, IT operations, or IT service management  
Individuals whose roles are affected by DevOps and continuous delivery, such as:

- DevOps engineers
- Product owners
- Integration specialists
- Operations managers
- Incident and change managers
- Network Leads
- Business managers
- Automation architects
- Enterprise architects

### Objectives:

- After completing this program, you will be able to:
  - List the effects of happiness and motivation on **team performance**.
- Explain the importance of **DevOps culture** and the aspects that can influence it.
  - Assess the maturity of DevOps teams.
- Explain why courage, team building, leadership, and continuous improvement are required in a DevOps environment.
  - Identify how leaders **encourage feedback and transparency**.
  - Discuss the factors that leaders can influence to build trust.
- Explain why courage is **essential to enable** trust, honesty, and experimentation.
  - Explain how and why leaders promote a **“Safe to fail” environment**.
- Identify and evaluate **different types of behavior** in a DevOps environment.
  - Analyze value streams to improve throughput and flow.
- Recognize the signals indicating impediments and/or team dysfunctions.
  - Facilitate the tools for **continuous improvement**: structured problem-solving workshops, Story Mapping sessions, and retrospectives.
- Describe how to form good DevOps teams.

### Prerequisites:

- Required: DASA DevOps Fundamentals certificate

### Testing and Certification

#### Exam Details

- Beneficial: Basic familiarity with Agile, Scrum, Lean, and ITSM principles

DASA delivers the DevOps Professional – Enable and Scale exams. The participants and training organizations can attain the vouchers for the exam through DASA.

- Delivery: Online and Paper-based
- Format: Closed-book format, participants can bring scratch paper
- Proctoring: Live/Webcam
- Duration: 60 minutes, 15-minute additional time for non-native candidates
- Questions: 12 Multiple Choice Questions
- Pass Grade: 60%

---

## Content:

### Course Introduction

- Let's Get to Know Each Other
- Course Overview
- Course Objectives
- Course Agenda
- Course Book
- Group Discussions
- Exam

### Teambuilding

- Design Teams
- Build Teams
- Governance

### DevOps Leadership

- Build Culture
- Create Purpose
- Be a Servant Leader
- Focus on Success

### Courage

- Build Courage
- Think Different

### Value – Customer Centric Action

- Different Aspects of Value
- Stakeholder Management
- Combining Lean Startup and DevOps
- The Power of Story Mapping

### Continuous Improvement

- Build Flow
- Types of Continuous Improvement
- Continuous Improvement Tools

---

## Additional Information:

### Why choose a DASA certification

- Gain an industry-recognised certification
- Learn anytime, at your own pace
- 10+ years creating industry-leading courses

---

## Further Information:

For More information, or to book your course, please call us on 0800/84.009

[info@globalknowledge.be](mailto:info@globalknowledge.be)

[www.globalknowledge.com/en-be/](http://www.globalknowledge.com/en-be/)