

ITIL® 4 Practitioner: Deploy Management - Including Exam

Duration: 1 Day **Course Code: ITIL4P-PIC-DM**

Overview:

This 1-day ITIL® 4 Practitioner: Deploy Management Practice module focuses on providing the candidates with the understanding of the key concepts, principles, value and challenges of the Deployment Management Practice. It is intended to provide candidates with best practice guidance on how to move new or changed hardware, software, documentation, processes, or any other component to live environments.. The ITIL 4 Deployment Management Practice module is structured and aligned around the ITIL framework. The examination is intended to assess whether the candidate can demonstrate sufficient understanding and application of the concepts covered in the ITIL 4 Deployment Management Practice publication.

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Target Audience:

This practice module is for IT professionals who want to prove and validate their skills in this specific practice area.

Objectives:

- Understand the key concepts of the practice.
- Understand the processes of the practice.
- Understand the roles and competences of the practice.
- Understand how information and technology support and enable the practice.
- Understand the role of partners and suppliers in the practice.
- Understand how the ITIL capability model can be used to develop the practice.
- Understand how the ITIL guiding principles support the practice.

Prerequisites:

- The candidate must have passed the ITIL 4 Foundation examination.
- ILFN4 - ITIL® 4 Foundation + exam

Testing and Certification

The ITIL® 4 Practitioner: Deploy Management examination will comprise of:

Duration: 30 Minutes

Closed Book: Yes

Format: 20 Questions With 1 Mark Each. No Negative Marking.

Question Type: Standard Classic, Negative, & List

Bloom's Level's: 2 & 3

Pass Mark: 65% Or 13/20

Certification validity : Three (3) years

Follow-on-Courses:

ITIL® 4 Practitioner: Deploy Management Practice module foc

Further Information:

For More information, or to book your course, please call us on 0800/84.009

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