

## ITIL® (Version 5) Foundation Bridge – Including Exam

**Duration: 1 Day**    **Course Code: ITIL5F-B**    **Delivery Method: Virtual Learning**

### Overview:

This course is designed to bring you up to speed on the enhancements added in the ITIL® (Version 5) Foundation, assuming you have experience/certification in the previous ITIL® 4. This is also a chance to upgrade your current certification to the new Version 5 in only 1 day.

Dans l'attente du lancement de la version française d'ITIL 5, l'animation de la formation se fera en français, tandis que les supports et l'examen seront en anglais.

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### Target Audience:

ITIL® 4 certification holders, at any level, who want a quick and easy way to understand the key enhancements in ITIL® (Version 5) Foundation.

### Prerequisites:

**You can attend this course if you have:**

- Any ITIL® 4 certificate (excluding Cloud / Sustainability).
- ILFN4 - ITIL® 4 Foundation - Including Exam

### Testing and Certification

**Recommended preparation for exam(s):**

- ITIL® 5 Foundation Certificate in IT Service Management (Bridge Exam)

The examination is 30 minutes, closed book, multiple choice paper taken after completion of the course - exam vouchers are provided with this course. This is a shorter exam as it only focuses on the changes between Version 4-5. The voucher will have a validity of 12 months. You will need to schedule your exams within this time frame. Cost of the exam is included in the course fee

### Follow-on-Courses:

**The following courses are recommended for further study:**

- ITIL® (Version 5) Advanced Levels

### Further Information:

For More information, or to book your course, please call us on 0800/84.009

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[www.globalknowledge.com/en-be/](http://www.globalknowledge.com/en-be/)