

## Pragmatic Kanban Foundation (+Exam)

Duration: 2 Days Course Code: KANBAN

### Overview:

Looking for Agile IT Operations? Pragmatic Kanban Foundation might just be what you're looking for. In this new millennium, the world is not only changing at lightning speed; it's still increasing. New technology streaming has already had a huge impact on the way we communicate with one another. Being able to work in an Agile manner and adopting techniques such as lean working is becoming vital to organizational survival. There are many lean and Agile approaches in place for different ways of working and different sizes of organizations. At the moment (2020), the most popular approach is scrum. Although this approach works well for most organizations with teams working on "change", Scrum is not sufficient if teams are working on "run" or both issues at the same time. A clear example here is an IT Development team is working on "change" while an IT Operations team is working on "run", or an IT DevOps team working on both. Or a Business Operation team is combining work on the call center, analyzing, reporting etcetera. Pragmatic Kanban can be more helpful in facilitating this type of work. Kanban can function in a much broader sense and is then of greater value to an organization in these instances. Kanban can also help an organization to get a feel for Agile and gradually ease them into an organizational way of Agile working, while still benefitting from a combination of proven lean practices with cross-team collaboration.

### Target Audience:

Kanban is for you if one or more of the following statements are true: The team has more work than time (overloaded) It is not always clear who is working on what The team always receives feedback late or unpredictably A need for more cooperation and knowledge sharing (many islands with a lot of knowledge) exists A lot is being worked on, but little is actually being achieved due to constantly changing priorities It is unclear which activities are contributing to the organizational goals Poorly planned, highly urgent work The same team is doing multiple projects with many stakeholders

### Objectives:

- understand foundational Lean/Agile principles on which Kanban was developed
- understand how Kanban principles and practices can be applied with other lean and/or agile methods like Scrum
- can work in a team that has adopted Kanban as a method for work delivery
- understand how to predictably forecast work and manage stakeholder expectations
- can visualize their process and work using a Kanban board
- can identify opportunities for improvement in their process
- are able to leverage Kanban to manage priorities, conflicts and opportunities in their work delivery process
- can identify opportunities for radically improving time to market
- understand role-based scenarios when practicing Kanban
- can analyse and interpret data generated by their process and take action accordingly in order to improve delivery

### Prerequisites:

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### Testing and Certification

It's an online exam, done in certN platform. One attempt is included in the course price. You will receive a download link and voucher code in your conformation email. By following this download link and voucher code you will gain access to the exam on the certN platform. Here you will register yourself first and follow the procedures.

### Content:

- Introduction
- Visualizing your work with Kanban
- Meetings, events and cadences
- Improving Flow
- Metrics and incremental improvements
- Predictable delivery
- Scaling Lean/Agile delivery with Kanban
- Examination: preparation, tips, mock exam

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## Further Information:

For More information, or to book your course, please call us on 0800/84.009

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