

## Preparation for Professional Scrum Master™ I (PSM I) – Including Exam

**Duration: 2 Days**    **Course Code: SCRUM-M**    **Delivery Method: Virtual Learning**

### Overview:

In this two day class students are challenged to explore the Agile and Scrum principles so they can better understand what to do when applying Scrum to support their teams and organizations.

The course, developed by Scrum.org, uses a combination of instructor-led and activity-based learning where students work together in teams. Professional Scrum Trainers (PSTs) bring their own Scrum Master experiences and stories to the class and use their skills as professional trainers to deliver the material using their own unique delivery style. The result is an engaging, enjoyable learning experience where students gain a deep understanding of Scrum theory and principles, the Scrum Master accountabilities and why each element of the Scrum framework is important.

Students leave this course with an appreciation for Professional Scrum, the agile mindset and how to deal with common myths and impediments to agility. They gain the knowledge and understanding about how to choose and apply the appropriate practices and techniques that will be most beneficial for their Scrum Teams.

*Updated 24/05/2026*

### Virtual Learning

This interactive training can be taken from any location, your office or home and is delivered by a trainer. This training does not have any delegates in the class with the instructor, since all delegates are virtually connected. Virtual delegates do not travel to this course, Global Knowledge will send you all the information needed before the start of the course and you can test the logins.

### Target Audience:

This course is appropriate for students in any industry where teams are working to solve complex problems. The Professional Scrum Master course is for:

- Practitioners that are interested in starting a career as a Scrum Master
- Scrum Masters, Agile/Scrum Coaches and consultant looking to improve their use of Scrum
- Anyone involved in product delivery using Scrum

### Objectives:

- Help Scrum Teams deliver value to their organization
- Understand the theory and principles behind Scrum and empiricism
- Understand how each part of the Scrum framework ties back to the principles and theory
- Understand uncertainty and complexity in product delivery
- Understand the meaning and importance of the Scrum values
- Learn what Done means and why it is crucial to transparency
- Know how to use the Product Backlog to plan with agility
- Understand the importance of self-managing teams, interpersonal skills needed, and the Scrum Master role
- Clarify the leadership role a Scrum Master plays on the team
- Learn the skills and traits and behavior shifts required to be a Scrum Master

### Prerequisites:

- Basic understanding of Agile, project work, or team collaboration is recommended; no prior Scrum Master experience required.

### Testing and Certification

- **Professional Scrum Master I**

## Additional Information:

### Why Scrum.org

Scrum.org training provides a hands-on, activity-based learning experience using a consistent set of materials around the world no matter which of our Professional Scrum Trainers (PSTs) is teaching the course. Each course explores real-world challenges to help students apply what they learn in their roles once back at work.

The maintenance of Scrum.org courseware is based on feedback from the overall PST community who are delivering each class. They all teach from the same content, bringing great consistency, but also feedback from the real-world to drive incremental improvements and high quality.

On their path to becoming a PST, they must have several years of Scrum experience. Once PST candidates apply, they then go through an extensive process that includes: interviews, validation of knowledge, training, peer reviews and more.

PSTs bring their own style and experiences with a consistent delivery of Scrum.org training around the world, so you know each course we teach is aligned with Professional Scrum, and all of your teammates are learning from the same course materials.

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## Further Information:

For More information, or to book your course, please call us on 0800/84.009

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[www.globalknowledge.com/en-be/](http://www.globalknowledge.com/en-be/)