



Soft Skills for Agile workers

Duration: 5 Days **Course Code: SSA**

Overview:

In order to reap the benefits of Agile, Scrum and DevOps in your team, organisation or as an individual, knowing the methodology simply isn't enough. Personal skills, team building, the right leadership style and an agile culture are all critical factors for success. Discover the most 'agile' version of yourself during this training course by working on collaboration, autonomy and communication.

Target Audience:

This training is the ideal addition for students who have attended SCRUM Master/Product Owner/Developer, Agile Project Management Foundation and/or Practitioner, Lean IT, DevOps, Extreme Programming or other Agile training courses.

Objectives:

- You understand the power of communication in an Agile environment
- You can pro-actively contribute to a successful Agile team
- You contribute to successful projects
- Together you will arrive at optimal solutions for the Business
- Smoother collaboration in Agile environments

Prerequisites:

Agile knowledge and experience is recommended.

Content:

It is a four-day training plus a return day

1st and 2nd day: Agile communication skills

- 360gr assessment for Agile personal communication skills
- Bateson's 7 levels of communication
- Acquire acceptance
- Clear communication theory
- Motivation
- Clear message based on KUBA
- Power of questioning (up and down sectioning)
- Interview skills
- Feedback

3rd day: Agile skills

- Brainstorming
- Time management
- Meetings
- Presentation skills

4th day: Agile leadership

- Servant leadership
- Coach skills
- Giving and receiving Feedback
- Team development

5th day Return day

Further Information:

For More information, or to book your course, please call us on 0800/84.009

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www.globalknowledge.com/en-be/