

IBM watsonx Assistant: Designing and Building an Advanced AI Assistant

Duration: 1 Day Course Code: W7L177G

Overview:

Learn to effectively use the core capabilities of watsonx Assistant to plan, build, troubleshoot, and maintain a virtual assistant. This course provides an in-depth exploration of several key areas of watsonx Assistant, equipping students with the technical knowledge required to create advanced virtual assistants.

Target Audience:

This course is designed for:
Line-of-business (LOB) teams and subject matter experts (SMEs) that intend to participate in the plan, design, build, and deployment of virtual assistants
Information Technology (IT) and development professionals that intend to participate in the plan, design, build, and deployment of virtual assistants, especially with tasks that require integration with external systems and channels
AI or Data Scientist practitioners looking to understand and work with the capabilities of watsonx Assistant

Objectives:

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| ■ After this course participants should be able to: | ■ Add integrations |
| ■ Understand the product capabilities | ■ Explain lifecycle practices |
| ■ Explain the architecture | ■ Manage governance |
| ■ Build Actions | ■ Describe generative AI in watsonx Assistant |

Prerequisites:

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Content:

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| ■ Unit 1: Introduction | ■ Unit 4: Journeys | ■ Exercise 4: Bring your own search |
| ■ Unit 2: Planning and designing a virtual assistant | ■ Exercise 2: A journeys demo on Lendyr.com | ■ Unit 6: Enterprise management |
| ■ Unit 3: Building a virtual assistant | ■ Unit 5: Integrations: Channels and extensions | ■ Unit 7: Generative AI in watsonx Assistant |
| ■ Exercise 1: Working with actions | ■ Exercise 3: Adding a phone channel | |

Additional Information:

Official course book provided to participants.

Further Information:

For More information, or to book your course, please call us on 0800/84.009

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