
DevOps Foundation

Duration: 2 Days Course Code: DEVOPSF Delivery Method: Company Event

Overview:

This course is an introduction to DevOps. The course emphasizes communication, collaboration, integration, and automation to improve the workflow between developers and IT operations professionals. Improved workflows lead to more opportunities to design software and services in a more agile fashion which can only be good for customers.

This course (based on the DevOps Institute syllabus) is intended as a basis for discovering the most important DevOps concepts and to understand the principles and methods behind this. The course will leave you with the inspiration to be the advocate of change; The idea is that what you have learned about DevOps - and continue to learn – is shared with others so that you can guide them.

Company Events

These events can be delivered exclusively for your company at our locations or yours, specifically for your delegates and your needs. The Company Events can be tailored or standard course deliveries.

Target Audience:

The course is aimed at: -
Those engaged in IT development, IT operations and IT service management.

Individuals wishing to have detailed understanding of the principles of DevOps

IT professionals working in an Agile environment or will do, and who need a detailed understanding of the interaction between Agile and DevOps

Individuals who want to understand the cultural changes DevOps entails

Objectives:

- After completing the course, students are familiar with the following aspects of DevOps :
 - Objectives and concepts
 - Company benefits
 - Performance criteria and results in the real world
 - DevOps principles
 - Concepts and methods (including the relationship between Agile , Lean and IT Service Management (ITSM))
 - Cultural and organizational considerations
 - Methods of communication and collaboration
 - Methods for automation and technology factors
 - Considerations when changing
 - Challenges, risks and critical success factors
-

Prerequisites:

No previous knowledge of DevOps is required

Testing and Certification

The course is followed by an examination leading to the award of the DevOps Institute "DevOps Foundation Certificate"

- Closed book
 - Web-based (voucher to be provided)
 - 40 multiple-choice questions
 - Passing Score: 65%
 - Exam duration: 60 minutes
 - Exam is included in the course fee.
-

Content:

Introduction	DevOps and other frameworks	Implementation
Exam Requirements and weighing	<ul style="list-style-type: none">■ DevOps and Agile■ DevOps and Lean■ DevOps and IT Service Management	<ul style="list-style-type: none">■ Challenges, risks and critical success factors■ Measuring DevOps successes
Why DevOps?	DevOps culture	Tips for the exam
<ul style="list-style-type: none">■ From a business perspective■ From an IT perspective■ Stereotypes of Dev and Ops: perception and reality	<ul style="list-style-type: none">■ Characteristics of a DevOps culture■ Organizational Considerations DevOps■ DevOps stakeholders■ DevOps roles■ DevOps teams■ DevOps organizational structures	Sample exam
What is DevOps?	DevOps methods	
<ul style="list-style-type: none">■ Introduction DevOps■ Goals DevOps■ Added value of DevOps■ Proven Results■ DevOps for businesses■ DevOps principles (The Three Ways)	<ul style="list-style-type: none">■ Continuous Integration■ Continuous delivery■ Continuous deployment■ Value stream mapping■ Kanban■ Theory of Constraints■ Improvement Kata■ Deming's quality circle■ ITSM processes■ DevOps and Automation	
	Methods for DevOps automation	
	<ul style="list-style-type: none">■ Longevity and tools categories DevOps applications■ Transitioning to a DevOps culture	

Further Information:

For More information, or to book your course, please call us on Head Office 01189 123456 / Northern Office 0113 242 5931

info@globalknowledge.co.uk

www.globalknowledge.com/en-gb/

Global Knowledge, Mulberry Business Park, Fishponds Road, Wokingham Berkshire RG41 2GY UK