AI Empowered SAFe® Product OwnerProduct Manager (POPM) - Including Exam

Duration: 2 Days **Course Code: SAFE-PO**

Overview:

Build in demand skills to maximize ROI and succeed in AI enabled Product Owner and Product Manager roles with SAFe® POPM training.
The AI-Empowered SAFe® Product Owner/Product Manager (POPM) is a two-day course that equips you with the tools to manage backlogs, lead teams, and plan programs effectively, enhanced by modern AI applications that support smarter product decisions and stronger customer alignment.
Modern Product Owners and Product Managers increasingly work in AI-driven environments. This training therefore includes practical guidance on how AI can responsibly support backlog refinement, feature discovery, prioritization, and customer insight. The SAFe® POPM course will teach you how to adopt a customer-centric approach to building products, using the Scaled Agile Framework® to deliver more value, faster. Participants will receive an overview of the Scaled Agile Framework™ and the Lean-Agile mindset, as well as a deep understanding of the specific activities, tools, and mechanics involved in delivering value to the enterprise.
Upon completion of the course, participants will be well-equipped to pass the SAFe® PO/PM certification exam.
Additionally, participants will use AI for smarter backlog refinement and customer-centric product decisions in a Lean-Agile enterprise.
Updated 04/2026

Target Audience:

The SAFe Product Owner/Product Manager (POPM) certification course is for anyone involved in defining, delivering, or managing products in a SAFe environment. It is recommended for the following individuals:
- Project Managers
- Scrum Masters
- Business Analysts
- Product Owners
- Product Managers
- Program Managers

Objectives:

- By the end of this course, you will be able to:
- Learn how to complete the day-to-day responsibilities of a SAFe Product Owner or Product Manager, including backlog ownership, forecasting, and management of risks and dependencies.
- Understand how to prepare for and lead PI planning
- Align vision and roadmaps with business goals
- Work with teams to establish clear PI objectives
- Use lean-agile thinking and customer-centricity to define, prioritize, and deliver features and stories
- Learn practical techniques to apply AI in backlog refinement, prioritization, feature discovery, and customer connection while using responsible AI practices.

Prerequisites:

There are no requirements to participate in this course. However, if you want to take the exam, we recommend that you have:

- Participated in a Leading SAFe training course
- Experience working in a SAFe environment
- Experience with Lean, Agile or other relevant certifications
- SAFE - AI Empowered Leading SAFe® And SAFe Agilist - Including Exam

Testing and Certification

After completing the training and passing the exam, you will be a certified SAFe Product Owner/Product Manager (POPM).

- Exam format – Multiple choice
- Exam duration – 90 minutes (1.5 hours)
- Number of questions – 45
- Passing score – 78%

The first two exam attempts are included in the course registration fee when taken within 60 days of course completion; if a third attempt is required, a retake fee will be applied. Please refer to the Retake Policy below:

First retake (third attempt overall): Available immediately after the second failed attempt

Second retake (fourth attempt overall): Available 10 days after the first retake

Third retake (fifth attempt overall): Available 30 days after the second retake

Additional retakes: Each requires a 30-day waiting period between attempts

Content:

Module 1: Exploring Product Roles and Responsibilities

- Day-to-day responsibilities of a SAFe Product Owner or Product Manager
- Backlog ownership, forecasting, and management of risks and dependencies

Module 2: Preparing ; Leading PI planning

- Prepare for and facilitate PI Planning
- Ensure alignment between vision, roadmaps, and business goals
- Partner with teams to establish well-defined PI objectives

Module 3: Executing Iterations

- Core Agile practices such as creating stories and story maps, iteration planning, backlog refinement, iteration reviews, and retrospectives
- Introduction to the Continuous Delivery Pipeline to support frequent and reliable value delivery

Module 4: Executing the PI

- Lean Agile thinking and a customer centric approach to define, prioritize, and deliver features and stories that can be rapidly built, tested, and released

Module 5: AI for Product Roles

- Hands-on skills to leverage AI for backlog refinement, prioritization, feature discovery, and stronger customer connection, guided by responsible AI principles.

Further Information:

For More information, or to book your course, please call us on Head Office 01189 123456 / Northern Office 0113 242 5931

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