

### **Business Analysis Essentials with Exam**

Varighed: 3 Days Kursus Kode: GK2919 Leveringsmetode: Virtuel deltagelse

#### Beskrivelse:

Understand the business analyst's role and responsibilities in a successful project.

In this introductory course, you'll delve into the role and responsibilities of the business analyst (BA)- the communication link between all business areas and a critical player in project success. Learn techniques for ensuring project success every step of the way-from identifying and analyzing potential projects to making sure that the final project product meets the requirements you identified. Through hands-on exercises, you'll learn to define the scope of work and master requirements-gathering techniques that will work for a variety of projects and audiences. You'll consider the unique needs of customers, stakeholders, and the IT department as you work toward building, documenting, communicating, and managing requirements.

#### Virtuel deltagelse

Et V&C Select kursus indholder nøjagtig det samme som et almindeligt kursus. Før kursusstart modtager man kursusmaterialet. Dernæst logger man på kurset via internettet og ser via sin pc den selvsamme præsentation som de øvrige deltagere, man kommunikerer via chat med underviseren og de øvrige deltagere på kurset. Denne uddannelsesmodel er både tids-og omkostningsbesparende og kan være et oplagt alternativ til almindelig klasseundervisning, hvis man f.eks. har et begrænset rejsebudget.

### Målgruppe:

Systems analysts, business analysts, requirements analysts, developers, software engineers, IT project managers, project managers, project analysts, project leaders, senior project managers, team leaders, program managers, testers, and QA specialists.

#### Agenda:

- What You'll Learn
- Role and importance of the BA
- Vocabulary standards and business analysis practices through the use of the IIBA A Guide to the Business Analysis Body of Knowledge (BABOK Guide)
- Plan BA requirements activities
- Elicit requirements from stakeholders, with an emphasis on interviews
- Analyze stated requirements, with an overview of modeling techniques
- Document requirements for different types of projects

- Verify and validate requirements
- Elements of requirements management and communication and the BA's role in them
- Elements of solution verification and validation and possible BA roles
- Enterprise analysis: choosing appropriate projects
- Necessary competencies and best practices of BAs
- Waterfall, incremental, and agile lifecycles and how they change BA practices

# Forudsætninger:

There are no prerequisites for this course.

# Yderligere Kurser:

GK2964, Business Analysis: Requirements Development, Documentation and Management

#### Indhold:

- 1. Introduction to Business Analysis
- Importance of Effective Business Analysis
- Role of the BA
- Standardization and Adaptability
- Vision and Scope Document
- Types of Requirements
- Stakeholders
- Business Analysis Plan
- Iterative approach
- Techniques
- Interviews
- Focus groups
- Requirements workshop: Requirements meeting
- Requirements workshop: JAD session
- Brainstorming
- Observation
- Survey
- Prototype
- Document analysis
- Business rules analysis
- Reverse engineering
- Product trials
- Using Analysis to get Stakeholder Feedback and Verify and Validate Developing Requirements
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- Requirements Verification and Validation
- Requirements Sign-Off
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- Define a baseline
- Define a change management process
- Identify the Change Authority
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- Requirements Attributes
- Requirements Communication
- Purposes of Validation
- Find defects
- Prove compliance to requirements
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- Challenges in Testing
- Structured Testing
- Role of the BA in Solution Validation: the V Model

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- Business knowledge
- Communication skills
- Interaction skills
- Software application knowledge
- Best Practices
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- Focus on process improvement
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- Use iterative analysis
- Focus on process improvement
- Apply progressive elaboration
- Check as you go

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Requirements Sign-Off

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State model

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Determine the solution approach

Define the solution scope

Define the business case

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Behavioral characteristics

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Interaction skills

Interaction skills

Software application knowledge

Best Practices

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Focus on process improvementApply progressive elaboration

Check as you go

Use the investigative approach

Adopt traceability

 Adopt traceability
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Improve communication through modeling

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- Steps in Enterprise Analysis
- Define the business need
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- SWOT analysis
- Determine the solution approach
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- Define the business case
- Contents of business case
- Who does what?: the BA's limited role in developing a business case
- BA Necessary Competencies
- Analytical thinking and problem solving
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- Best Practices

- Prototype
- Document analysis
- Business rules analysis
- Reverse engineering
- Product trials
- Using Analysis to get Stakeholder Feedback and Verify and Validate **Developing Requirements**
- Value of Modeling Techniques in Analysis
- Modeling Techniques
- Organizational model
- Location model
- Process/flow models
- Use case models
- Data models
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- Verifying and Validating Requirements
- Writing for Usability and Comprehension
- Common Requirements Document Defects
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- Incremental
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- Effects on business analysis
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- IT Knowledge
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- Focus groups Requirements workshop: Requirements
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12. Exercises

## Flere Informationer:

For yderligere informationer eller booking af kursus, kontakt os på tlf.nr.: 44 88 18 00

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