

## ITIL® 4 Practitioner: Deploy Management - Including Exam

Varighed: 1 Day    Kursus Kode: ITIL4P-PIC-DM

### Beskrivelse:

This 1-day ITIL® 4 Practitioner: Deploy Management Practice module focuses on providing the candidates with the understanding of the key concepts, principles, value and challenges of the Deployment Management Practice. It is intended to provide candidates with best practice guidance on how to move new or changed hardware, software, documentation, processes, or any other component to live environments.. The ITIL 4 Deployment Management Practice module is structured and aligned around the ITIL framework. The examination is intended to assess whether the candidate can demonstrate sufficient understanding and application of the concepts covered in the ITIL 4 Deployment Management Practice publication.

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Updated 10/6/2026

### Målgruppe:

This practice module is for IT professionals who want to prove and validate their skills in this specific practice area.

### Agenda:

- Understand the key concepts of the practice.
- Understand the processes of the practice.
- Understand the roles and competences of the practice.
- Understand how information and technology support and enable the practice.
- Understand the role of partners and suppliers in the practice.
- Understand how the ITIL capability model can be used to develop the practice.
- Understand how the ITIL guiding principles support the practice.

### Forudsætninger:

- The candidate must have passed the ITIL 4 Foundation examination.
- ILFN4 - ITIL® 4 Foundation - Including Exam

### Test og certificering

The ITIL® 4 Practitioner: Deploy Management examination will comprise of:

**Duration:** 30 Minutes

**Closed Book:** Yes

**Format:** 20 Questions With 1 Mark Each. No Negative Marking.

**Question Type:** Standard Classic, Negative, & List

**Bloom's Level's:** 2 & 3

**Pass Mark:** 65% Or 13/20

**Certification validity :** Three (3) years

### Yderligere Kurser:

ITIL® 4 Practitioner: Deploy Management Practice module foc

## Indhold:

1.	Understand the processes of the practice	Understand how information and technology support and enable the practice
Understand the key concepts of the practice	2.1 Describe inputs and outputs of the processes.	4.1 Apply the recommendations on automation
1.1 Explain the purpose of the practice.	2.2 Describe the key activities of the processes.	4.2 Explain the tools application
1.2 Describe the Practice success factors ; key metrics of the practice.	2.3 Know how to integrate the practice in the organization's value streams.	5.
1.3 Explain the key terms/concepts:	3. Understand the roles and competences of the practice	Understand the role of partners and suppliers in the practice
a) Deployment	3.1 Describe the responsibilities of the key roles of the practice	5.1 Explain the dependencies of the practice on third parties.
b) Environment	a) Deployment manager	5.2 Explain how partners and suppliers can support the practice.
c) Deployment Model	b) Deployment Practitioner	6.
d) CI/CD	3.2 Know how to position the practice in the organizational structure.	Understand how the ITIL capability model can be used to develop the practice.
2.	4.	7. Understand how ITIL guiding principles help to develop the practice.

## Flere Informationer:

For yderligere informationer eller booking af kursus, kontakt os på tlf.nr.: 44 88 18 00

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