Cisco Webex Teams Collaboration Workshop

Varighed: 3 Days   Kursus Kode: N1_WXTW   Leveringsmetode: Company event (Firmakursus)

Beskrivelse:

WXTX (Cisco Webex Teams Workshop) is a 3-day class focused around Cisco Webex Teams, an app-centric, cloud-based service that provides a complete collaboration suite for teams to create, meet, message, call, care, whiteboard, and share, regardless of whether they're together or apart—in one continuous work stream before, during, and after meetings. Being able to understand how this works and what the features are is the key focus of this course. NterOne's Webex Teams training should be taken by students who have a working understanding of Cisco Collaboration Products. This Cisco Webex Teams Training will help students be able to describe Cisco Webex Teams, comprehend Cisco Webex Teams Meetings, and grasp Cisco Webex Teams Messaging, among much more. This course is intended to be taken by system engineers, system administrators, architects, and channel partners.

Company Events

These events can be delivered exclusively for your company at our locations or yours, specifically for your delegates and your needs. The Company Events can be tailored or standard course deliveries.

Målgruppe:

- System Engineers
- System Administrators
- Architects
- Channel Partners

Agenda:

- Upon completing this course, the learner will be able to meet these overall objectives:

- Describe Cisco Webex Teams

- Comprehend Cisco Webex Teams Meetings

- Understand Cisco Webex Teams Messaging

- Recognize Cisco Webex Teams Calling

- Appreciate Cisco Webex Teams Care

- Explain Cisco Webex Teams Management and Administration

- Describe Cisco Webex Teams Service Availability, Ordering, and Support

- Understand Cisco Webex Teams Board

Forudsætninger:

The knowledge and skills that a learner should have before attending this course are as follows:

Familiarity with Cisco Collaboration Products

Indhold:

Module 1: Cisco Webex Teams Overview

- Lesson 1: What is Cisco Webex Teams
- Lesson 2: Webex Teams Delivery
- Lesson 3: Webex Teams Security
- Lesson 4: Webex Teams Collaboration
- Lesson 5: Webex Teams API
- Lesson 6: Meetings
- Lesson 7: Messaging
- Lesson 8: Calling
- Lesson 9: Cisco Webex Teams Spaces
- Lesson 10: Cisco Webex Teams Hybrid Services
- Lesson 11: Cisco Webex Teams Benefits

Module 2: Cisco Webex Teams Meetings

- Lesson 1: Basic Meetings
- Lesson 2: Instant Messages
- Lesson 3: Schedule Meetings

Module 3: Cisco Webex Teams Advanced Meetings Overview

- Lesson 1: WebEx Integration
- Lesson 2: Personal Room
- Lesson 3: Cisco Webex Teams Desk and Room Devices and the Cisco Webex Teams Board
- Lesson 4: Cisco Webex Teams Conferencing
- Lesson 5: Cisco Webex Teams Board and Room Device Setup and Use
- Lesson 6: Three ways to enable pairing

Module 4: Cisco Webex Teams Messaging

- Lesson 1: Cisco Webex Teams Messaging Overview
- Lesson 2: Key Benefits of Cisco Webex Teams Messaging
- Lesson 3: Cisco Webex Teams Messaging Features
- Lesson 4: Cisco Webex Teams (feature in the app)
- Lesson 5: Use Cases

Module 5: Cisco Webex Teams Board

- Lesson 1: Advanced Interactive Whiteboard
- Lesson 2: No Network, Bluetooth needed
- Lesson 3: Microphones
- Lesson 4: Voice-Tracking Technology
- Lesson 5: Webex Teams Board Application Suite
- Lesson 6: Camera
- Lesson 7: Webex Teams APIs
- Lesson 8: Any Board, anywhere
- Lesson 9: Messaging
- Lesson 10: Setup

Module 6: Cisco Webex Teams Calling Overview

Module 7: Cisco Webex Teams Care

- Lesson 1: Overview
- Lesson 2: Embedding
- Lesson 3: Experience

Module 8: Cisco Webex Teams Management and Administration

- Lesson 1: Overview
- Lesson 2: Cisco Cloud Collaboration Management Features and Benefits
- Lesson 3: Management
- Lesson 4: Security
- Lesson 5: Portal

Module 9: Cisco Webex Teams Service Availability, Ordering, and Support

- Lesson 1: Country Availability
- Lesson 2: Language Support
- Lesson 3: Ordering
- Lesson 4: Support
- Lesson 5: Cisco Capital

Lab 1: Initial Cisco Collaboration Cloud Organization Configuration: Customer Trial and Configure Active Directory Connector

Lab 2: Webex Teams Message, Meeting, and Call Configuration

Lab 3: Hybrid Services: Calendar Service Configuration

Lab 4: Hybrid Services: Call Service Aware Configuration

Lab 5: Hybrid Services: Call Service Connect Configuration

Lab 6: Bulk User Configuration

Lab 7: Single Sign-on with AD FS Configuration

Lab 8: Call Routing Features: Hunt Groups and Auto Attendants

- Lesson 1: Traditional Calling Features in Cisco Webex Teams
- Lesson 2: Features and Benefits of Cisco Webex Teams Calling
- Lesson 3: Benefits of Mobility and Collaboration Features of Cisco Webex Teams
- Lesson 4: PSTN Calling
- Lesson 5: Phone Support
- Lesson 6: Use Cases

Flere Informationer:

For yderligere informationer eller booking af kursus, kontakt os på tlf.nr.: 44 88 18 00

training@globalknowledge.dk

www.globalknowledge.com/da-dk/

Global Knowledge, Stamholmen 110, 2650 Hvidovre