

## ServiceNow Platform Analytics Fundamentals

**Duration: 2 Days**    **Course Code: SNPAF**    **Delivery Method: Virtuel deltagelse**

### Overview:

During this two-day interactive training course, attendees will learn best practices for using and administering the premium ServiceNow Platform Analytics application.

Virtuel deltagelse

Et V&C Select kursus indholder nøjagtig det samme som et almindeligt kursus. Før kursusstart modtager man kursusmaterialet. Dernæst logger man på kurset via internettet og ser via sin pc den selvsamme præsentation som de øvrige deltagere, man kommunikerer via chat med underviseren og de øvrige deltagere på kurset. Denne uddannelsesmodel er både tids-og omkostningsbesparende og kan være et oplagt alternativ til almindelig klasseundervisning, hvis man f.eks. har et begrænset rejsebudget.

### Target Audience:

This course is designed for Platform Analytics Administrators and Power Users who plan to administer the Platform Analytics application. Service owners who plan to develop requirements and specifications for Indicator and Dashboard creation may also benefit from this course.

### Prerequisites:

- Attendees should have completed the ServiceNow Fundamentals course and have some experience with ServiceNow; advanced experience is not necessary.
- A high-level overview of the Performance Analytics architecture, components, data flow, stakeholders, and deployment process is required to get the most out of the Platform Analytics Fundamentals class. New Platform Analytics users should complete the Performance Analytics Overview a self-paced, on-demand eLearning.
- SNSAF - ServiceNow Administration Fundamentals

### Follow-on-Courses:

- SNPAA - ServiceNow Platform Analytics Advanced

### Content:

A combination of course content and lab work helps attendees learn to:

- Use Platform Analytics Visualizations including Scorecards, Dashboards, Time Series, Targets, and Forecasts
- Explore the Platform Analytics data structure
- Manage Platform Analytics Roles
- Generate Automated Indicators
- Build Formula Indicators
- Construct Breakdowns, Elements Filters, and Bucket Groups
- Set up Data Collector Jobs
- Work with Dashboards and Data Visualizations

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### Further Information:

For More information, or to book your course, please call us on tlf.nr.: 44 88 18 00

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