

ServiceNow Administration Fundamentals

Duration: 3 Days Course Code: SNSAF Delivery Method: Virtuel deltagelse

Overview:

ServiceNow Administration Fundamentals is a three-day course taught both as Instructor-Led Training (ILT) and Virtual Instructor-Led Training (VILT) in timezones throughout the world. The course offers robust lessons, group discussions, and reviews of real world system administration scenarios. You will also receive your very own sandbox instance for the duration of class to practice lessons learned through a variety of hands-on lab exercises to establish and build upon common concepts and skills.

Virtuel deltagelse

Et V&C Select kursus indholder nøjagtig det samme som et almindeligt kursus. Før kursusstart modtager man kursusmaterialet. Dernæst logger man på kurset via internettet og ser via sin pc den selvsamme præsentation som de øvrige deltagere, man kommunikerer via chat med underviseren og de øvrige deltagere på kurset. Denne uddannelsesmodel er både tids-og omkostningsbesparende og kan være et oplagt alternativ til almindelig klasseundervisning, hvis man f.eks. har et begrænset rejsebudget.

Target Audience:

This course is designed to be the introduction-to-intermediate point for those performing ServiceNow System Administration responsibilities within an organization.

Objectives:

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| ■ Upon completion of this course, attendees will be able to: | ■ Enable productivity |
| ■ Gain functional awareness of base system applications and modules | ■ Maintain an instance |
| ■ Configure applications and modules | ■ Enhance an instance |
| ■ Configure Self-Service | ■ Package enhancements for testing |
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Testing and Certification

Certified System Administrator (CSA)

Further Information:

For More information, or to book your course, please call us on tlf.nr.: 44 88 18 00

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