Preparation for Professional Scrum Master™ II (PSM II) – Including Exam

Duration: 2 Days **Course Code: SCRUM-M-A** **Delivery Method: Company Event**

Overview:

Over the 2 days, students will learn about areas critical to growing as a successful Scrum Master such as how the principles and values of Scrum help guide Scrum Masters in the decisions they make and how the Scrum Master can help change the environment of Scrum Teams, creating an environment for agility to thrive. The Scrum Master role is complex and often, a Scrum Master must be able to apply different stances in order to be effective, such as:
- The Scrum Master as a Teacher
- The Scrum Master as a Coach & Mentor
- The Scrum Master as a Facilitator
- The Scrum Master as a Change Agent

As a Scrum Master, being able to identify, and effectively apply, which stance would benefit your team the most depending on the situation or circumstance could prove to be the key to the success of your team.
As a Scrum Master, part of your role is to help management and other stakeholders across your organization understand the benefits of Scrum and Agile. Therefore, it is imperative that you have the information and background that is needed to gain credibility in order to be an effective change agent. Throughout the class, your PST will provide stories, exercises, facilitation techniques (such as “Liberating Structures”), resources and more.
There will also be time in class for the Professional Scrum Trainer (PST) to provide coaching on challenges that you and your classmates may be experiencing today or may in the future.

Updated 24/05/2026

Company Events

These events can be delivered exclusively for your company at our locations or yours, specifically for your delegates and your needs. The Company Events can be tailored or standard course deliveries.

Target Audience:

The Professional Scrum Master - Advanced course is an advanced course specifically designed for experienced Scrum Masters who have a thorough understanding of the Scrum framework. It is particularly beneficial for those people with at least one year of Scrum Master experience.

Objectives:

- What practices, tools, skills and stances make an effective Scrum Master
- How the Scrum principles and values help guide Scrum Masters in the decisions they make
- How the Scrum Master acts as a servant-leader and improve their ability in this role
- What the Scrum Master can do to support Developers and Product Owners to become more effective
- Ways that the Scrum Master can help to change the environment making it more conducive for Scrum Teams to be successful with greater agility
- Provide tips and techniques for the Scrum Master to work with the rest of the organization in support of their Scrum Teams
- Improve effects on the organization of a successful Scrum Master
- Dealing with team conflict
- Removing impediments
- Communicating the importance of a "Done" Increment
- How to support the Scrum Team
- Understanding the challenges of middle management

Prerequisites:

- Participants are expected to have at least one year of experience as a Scrum Master and a strong understanding of the Scrum framework.

Testing and Certification

- **Professional Scrum Master II (PSM II) certification**

Additional Information:

Why Scrum.org
Scrum.org training provides a hands-on, activity-based learning experience using a consistent set of materials around the world no matter which of our Professional Scrum Trainers (PSTs) is teaching the course. Each course explores real-world challenges to help students apply what they learn in their roles once back at work.
The maintenance of Scrum.org courseware is based on feedback from the overall PST community who are delivering each class. They all teach from the same content, bringing great consistency, but also feedback from the real-world to drive incremental improvements and high quality.
On their path to becoming a PST, they must have several years of Scrum experience. Once PST candidates apply, they then go through an extensive process that includes: interviews, validation of knowledge, training, peer reviews and more.
PSTs bring their own style and experiences with a consistent delivery of Scrum.org training around the world, so you know each course we teach is aligned with Professional Scrum, and all of your teammates are learning from the same course materials.

Further Information:

For More information, or to book your course, please call us on 00 20 (0) 2 2269 1982 or 16142

training@globalknowledge.com.eg

www.globalknowledge.com/en-eg/

Global Knowledge, 16 Moustafa Refaat St. Block 1137, Sheraton Buildings, Heliopolis, Cairo