
Skype for Business Update

Duration: 2 Days Course Code: SFBU

Overview:

This instructor-led training course takes IT Professionals through the new features of Skype for Business building on existing Lync Server skills. Hands-on exercises and theory will help you explore the product enhancements, teaching you the skills to successfully upgrade Lync Server 2010 or 2013 environments.

Target Audience:

This course is intended for IT professionals who are experienced with Microsoft Lync Server (2010 or 2013) and wish to upgrade their skills to Microsoft Skype for Business Server 2015.

Objectives:

- Describe the new capabilities of Skype for Business server and client
 - Upgrade from Lync Server 2010 (or 2013) to Skype for Business Server 2015
 - Move backend databases from SQL mirroring to SQL Always On
 - Enable and manage users in on-prem, hybrid and cloud deployments
 - Understand authentication modes for mobility and hybrid scenarios
 - Understand the patching process for Skype for Business 2015 infrastructure enabling minimal downtime
 - Understand the key adoption and health criteria for a successful rollout
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Prerequisites:

- Attendance of or equivalent knowledge of Lync Server 2010 (M10533/4) or Lync Server 2013 (M20336/7)
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Content:

Module 1: What's new with the Skype for Business client

- Universal Communications
- Client walkthrough – features ; look and feel
- Client codec capability
- Client signin process and authentication methods
- Labs: Switch between Lync/Skype client
- Demo: client interface, client 'skin'

Module 2: What's new with the Skype for Business infrastructure

- Server roles
- Edge (including SkypeID searching)
- Deployment Options
- Smart setup
- Upgrade/Migration (covered in detail in module 3)
- SQL
- On-Prem/Hybrid (covered in detail in module 4)
- Patching
- HA/DR
- Extensibility (API/SDN)
- Demo: Edge Candidate negotiation

Module 3: Upgrade/Migrate to Skype for Business 2015

- Recap
- Server internals
- Windows fabric
- SQL mirroring/Always on detail
- Inplace upgrade
- Supported OS/SQL
- Labs: Upgrade Lync 2013 to Skype for Business, Move from SQL mirroring to SQL AlwaysOn

Module 4: Hybrid configuration with Skype for Business 2015

- Overview/capabilities
- Deployment - hybrid wizard setup
- PSTN
- Broadcast meetings
- SSO/Multi factor authentication
- User Management

Module 5: Mobility features with Skype for Business:

- Mobile first/improvements
- Call via work
- Integration with Intune
- Improved service reliability
- Conversation history consistence
- Authentication options
- Mobility policies ; prefs
- Demo: Policy definition

Module 6: Adoption and Health

- Deployment lifecycle
- Personas
- Services strategy
- Readiness
- Deployment vs adoption
- CQM
- Rate my call
- KHI
- Demo: CQM, Rate my call, KHI

Further Information:

For More information, or to book your course, please call us on 00 20 (0) 2 2269 1982 or 16142

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