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ITIL®

ITIL® 4 Specialist: Acquiring & Managing Cloud Services + exam

Duración: 3 Días   Código del Curso: ITIL4AMC

Temario:

This 3-day ITIL® 4 Specialist: Acquiring & Managing Cloud Services training provides a vendor-neutral, user-centric guidance on developing a practical understanding of how cloud procurement and technology can integrate with and support broader business strategy and functions. It explores the concept of the 'cloud services user journey' which aligns key ITIL concepts such as guiding principles and the service value chain to provide a holistic view and understanding of the entire procurement lifecycle.
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The ITIL® 4 Specialist: Acquiring & Managing Cloud Services training courses on this page are offered by Global Knowledge UK ATO/Affiliate of AXELOS Limited.

Dirigido a:

Individuals continuing their journey in service management ITSM managers and aspiring ITSM managers ITSM practitioners managing the operation of IT-enabled & digital products and services, and those responsible for the end-to-end delivery

Exámenes y certificación

- closed book multiple choice question examination.

Contenido:

- Structured aroud the ITIL Customer Journey
- Practical guidance to help organizations navigate steps of their cloud services journey
- Provides vendor-agnostic best practice guidance that is not tailored to specific vendors and tools
- Demonstates how ITIL supports a clear and practical integration between cloud technology, cloud acquisition and broader business strategy and functions.

Más información:

Para más información o para reservar tu plaza llámanos al (34) 91 425 06 60

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