

EXIN Service Integration and Management (SIAM™) Professional – Including Exam

Duración: 3 Días **Código del Curso: SIAMP** **Version: 3** **Método de Impartición: Curso Cerrado (In-Company)**

Temario:

The EXIN SIAM™ Professional certification, based on the Scopism SIAM BoK version 3, gives you proven, job-ready SIAM expertise that organizations actively look for.

This certification validates that you can handle real-world complexity by integrating multiple service providers, navigating competing priorities, and maintaining control in fast-changing environments.

Be the professional decision-makers trust to successfully manage services, govern suppliers, and deliver measurable business outcomes.
Updated 7/6/2026

Curso Cerrado (In-Company)

Debido a que nuestra formación es modular, nuestros responsables de formación e instructores pueden trabajar con usted y su equipo para detectar las necesidades formativas y adaptar un temario de forma rápida y rentable. Durante una formación cerrada, usted recibirá una formación de expertos en un curriculum adaptado a sus necesidades.

Dirigido a:

This certification is designed for professionals who work in or aspire to work in complex service ecosystems, including:

- Service Managers and Service Management Practitioners
- SIAM Consultants and Service Integrators
- Service and Enterprise Architects
- Supplier, Vendor, and Contract Managers
- Business Relationship Managers
- Project, Program, and Transformation Managers
- Professionals responsible for retained capabilities or intelligent client functions

Objetivos:

- **This certification equips you to:**
- Design a SIAM strategy aligned with business goals, sourcing models, and organizational constraints.
- Integrate multiple internal and external service providers into one coherent, business-facing ecosystem.
- Define and operate governance frameworks that drive accountability, transparency, and performance.
- Plan and execute SIAM implementations, including onboarding and offboarding providers with minimal disruption.
- Run, measure, and continuously improve a SIAM ecosystem using meaningful performance insights.
- Manage organizational change across people, processes, and suppliers — not just technology.

Prerequisitos:

Requirements for certification

- Successful completion of the EXIN SIAM™ Professional based on the Scopism SIAM BoK V3 exam.
- Accredited EXIN SIAM™ Professional based on the Scopism SIAM BoK V3 training, including completion of the Practical Assignments.
- SIAMF - EXIN SIAM™ Foundation based on the Scopism SIAM BoK V3 – Including Exam

Exámenes y certificación

Examination details

- **Examination type:** Multiple-choice questions
- **Number of questions:** 40
- **Pass mark:** 65% (26/40 questions)
- **Open book:** No. The exam is based on a case study. This case study is provided as an appendix to the exam.
- **Notes:** No
- **Electronic equipment/aides permitted:** No
- **Exam duration:** 90 minutes

Contenido:

1. Discovery ; Strategy	2. Plan ; Build	3.1 Different scenarios supporting a SIAM implementation
1.1 Key elements of a SIAM strategy	2.1 Design a detailed SIAM model	3.2 Ongoing organizational change management (OCM)
1.2 Analysis of the current situation	2.2 Plan a SIAM implementation	4. Run ; Improve
1.3 Elements of a SIAM governance framework	3. Implement	4.1 Operate, assure and improve a SIAM ecosystem

Más información:

Para más información o para reservar tu plaza llámanos al (34) 91 425 06 60

info.cursos@globalknowledge.es

www.globalknowledge.com/es-es/

Global Knowledge Network Spain, C/ Retama 7, 6ª planta, 28045 Madrid