
ServiceNow Administration Fundamentals

Duration: 365 Days **Course Code: SNSAF** **Delivery Method: e-Learning (Self-Study)**

Overview:

ServiceNow Administration Fundamentals is a three-day course taught both as Instructor-Led Training (ILT) and Virtual Instructor-Led Training (VILT) in timezones throughout the world.

The course offers robust lessons, group discussions, and reviews of real world system administration scenarios. You will also receive your very own sandbox instance for the duration of class to practice lessons learned through a variety of hands-on lab exercises to establish and build upon common concepts and skills.

e-Learning

Los servicios de e-learning y recursos on-demand que ofrece Global Knowledge, están diseñadas para permitir el acceso a los recursos de aprendizaje en cualquier lugar y en cualquier momento que convenga al alumno. Nuestra solución incluye la posibilidad de acceder a los equipos cuando se necesita para practicar sus habilidades y la oportunidad de ver y escuchar a nuestros expertos en la materia, ya que destacan las áreas clave de la formación.

Target Audience:

This course is designed to be the introduction-to-intermediate point for those performing ServiceNow System Administration responsibilities within an organization.

Objectives:

- Upon completion of this course, attendees will be able to:
 - Gain functional awareness of base system applications and modules
 - Configure applications and modules
 - Configure Self-Service
 - Enable productivity
 - Maintain an instance
 - Enhance an instance
 - Package enhancements for testing
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Testing and Certification

Certified System Administrator (CSA)

Further Information:

For More information, or to book your course, please call us on (34) 91 425 06 60

info.cursos@globalknowledge.es

www.globalknowledge.com/es-es/

Global Knowledge Network Spain, C/ Retama 7, 6ª planta, 28045 Madrid
