

ServiceNow Administration Fundamentals

Duración: 3 Días **Código del Curso: SNSAF**

Temario:

ServiceNow Administration Fundamentals is a three-day course taught both as Instructor-Led Training (ILT) and Virtual Instructor-Led Training (VILT) in timezones throughout the world.

The course offers robust lessons, group discussions, and reviews of real world system administration scenarios. You will also receive your very own sandbox instance for the duration of class to practice lessons learned through a variety of hands-on lab exercises to establish and build upon common concepts and skills.

Dirigido a:

This course is designed to be the introduction-to-intermediate point for those performing ServiceNow System Administration responsibilities within an organization.

Objetivos:

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| ■ Upon completion of this course, attendees will be able to: | ■ Enable productivity |
| ■ Gain functional awareness of base system applications and modules | ■ Maintain an instance |
| ■ Configure applications and modules | ■ Enhance an instance |
| ■ Configure Self-Service | ■ Package enhancements for testing |

Exámenes y certificación

Certified System Administrator (CSA)

Más información:

Para más información o para reservar tu plaza llámanos al (34) 91 425 06 60

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