

SAP Commerce Cloud Business User Training (Formerly Hy200)

Cursusduur: 3 Dagen **Cursuscode: C4H320** **Trainingsmethode: Maatwerk**

Beschrijving:

In this course, participants will learn about SAP Commerce features, concepts, and user interfaces from a functional perspective to get an all-round view of the software. This course contains demonstrations by trainers as well as hands-on exercises for course participants. The course is valid for both the on-premise and cloud version of SAP Commerce.

Maatwerk

Global Knowledge biedt zowel standaard- als maatwerk cursussen die zijn afgestemd op uw wensen en die als besloten cursus op uw eigen locatie of onze locatie gevolgd kunnen worden.

Doelgroep:

Business stakeholders Project managers Functional consultants / Business analysts Key users / end users / QA managers / Testers

Doelstelling:

- Describe and identify SAP Commerce Cloud features and user interfaces from a functional perspective.
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Vereiste kennis en vaardigheden:

Fundamental understanding of web technologies and e-commerce concepts

Cursusinhoud:

- Introduction
 - Overview
 - Major Modules and Accelerators
 - Business and Administration Tools
 - Product Content Management
 - Catalogs and Products
 - Media Management
 - Exercise: PCM
 - Web Content Management
 - CMS Overview
 - Hands on exercise: SmartEdit
 - Personalization
 - Exercise: Personalization
 - Spartacus
 - Commerce
 - Search
 - Exercise: Search
 - Pricing
 - Cart Features and Checkout Types
 - Promotions and Coupons
 - Exercise: Promotions ; Coupons
 - Orders
 - Payment
 - Basic OM Related Features
 - Order Management Services Module
 - Customer Support
 - Customer Management
 - Customer Cart
 - Order Cancellations and Returns
 - Customer Service Module
 - Exercise: Customer Support
 - B2B Commerce
 - Account Management
 - Organization Management
 - Catalog, Pricing ; Stock
 - Ordering ; Checkout
 - PunchOut Support
 - Exercise: B2B Commerce
 - Integration
 - General Integration Tools
 - SAP Integrations
 - Essential Foundation
 - Architecture
 - Security
 - Automation (Cronjobs)
 - Validation Framework
 - ImpEx
 - Workflows ; Collaboration
 - Exercise: Workflow
 - Good to Know
 - Licensing and Versioning
 - Deployment ; Maintenance
 - CX Works
 - Webography
 - SAP Commerce Cloud
 - SAP Upscale
 - Industry-Specific Accelerators
 - Container Support
 - GDPR
 - Additional Reading: Business Analyst
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Extra informatie:

We recommend that you use your own machine for the best training experience. Please note the on-site training and technical equipment requirements for this course via this: [link](#).

Nadere informatie:

Neem voor nadere informatie of boekingen contact op met onze Customer Service Desk 030 - 60 89 444

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