

## SAP Commerce Cloud Business User Training (Formerly Hy200)

**Cursusduur: 3 Dagen**    **Cursuscode: C4H320**    **Trainingsmethode: Virtual Learning**

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### Beschrijving:

In this course, participants will learn about SAP Commerce features, concepts, and user interfaces from a functional perspective to get an all-round view of the software. This course contains demonstrations by trainers as well as hands-on exercises for course participants. The course is valid for both the on-premise and cloud version of SAP Commerce.

### Virtueel en Klassikaal™

Virtueel en Klassikaal™ is een eenvoudig leerconcept en biedt een flexibele oplossing voor het volgen van een klassikale training. Met Virtueel en Klassikaal™ kunt u zelf beslissen of u een klassikale training virtueel (vanuit huis of kantoor) of fysiek op locatie wilt volgen. De keuze is aan u! Cursisten die virtueel deelnemen aan de training ontvangen voor aanvang van de training alle benodigde informatie om de training te kunnen volgen.

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### Doelgroep:

Business stakeholders Project managers Functional consultants / Business analysts Key users / end users / QA managers / Testers

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### Doelstelling:

- Describe and identify SAP Commerce Cloud features and user interfaces from a functional perspective.
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### Vereiste kennis en vaardigheden:

Fundamental understanding of web technologies and e-commerce concepts

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## Cursusinhoud:

- Introduction
- Overview
- Major Modules and Accelerators
- Business and Administration Tools
- Product Content Management
- Catalogs and Products
- Media Management
- Exercise: PCM
- Web Content Management
- CMS Overview
- Hands on exercise: SmartEdit
- Personalization
- Exercise: Personalization
- Spartacus
- Commerce
- Search
- Exercise: Search
- Pricing
- Cart Features and Checkout Types
- Promotions and Coupons
- Exercise: Promotions ; Coupons
- Orders
- Payment
- Basic OM Related Features
- Order Management Services Module
- Customer Support
- Customer Management
- Customer Cart
- Order Cancellations and Returns
- Customer Service Module
- Exercise: Customer Support
- B2B Commerce
- Account Management
- Organization Management
- Catalog, Pricing ; Stock
- Ordering ; Checkout
- PunchOut Support
- Exercise: B2B Commerce
- Integration
- General Integration Tools
- SAP Integrations
- Essential Foundation
- Architecture
- Security
- Automation (Cronjobs)
- Validation Framework
- ImpEx
- Workflows ; Collaboration
- Exercise: Workflow
- Good to Know
- Licensing and Versioning
- Deployment ; Maintenance
- CX Works
- Webography
- SAP Commerce Cloud
- SAP Upscale
- Industry-Specific Accelerators
- Container Support
- GDPR
- Additional Reading: Business Analyst

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## Extra informatie:

We recommend that you use your own machine for the best training experience. Please note the on-site training and technical equipment requirements for this course via this: [link](#).

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## Nadere informatie:

Neem voor nadere informatie of boekingen contact op met onze Customer Service Desk 030 - 60 89 444

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[www.globalknowledge.com/nl-nl/](http://www.globalknowledge.com/nl-nl/)

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