

SAP Sales Cloud Version 1

Duration: 2 Days Course Code: C4H410 Delivery Method: Virtual Learning

Overview:

In this course you will learn about SAP Sales Cloud. This will include sales business processes, including topics such as lead management, opportunity management, quotation management, sales contracts, sales methodology, and more.

Maatwerk

Global Knowledge biedt zowel standaard- als maatwerkcursussen die zijn afgestemd op uw wensen en die als besloten cursus op uw eigen locatie of onze locatie gevolgd kunnen worden.

Virtueel en Klassikaal™

Virtueel en Klassikaal™ is een eenvoudig leerconcept en biedt een flexibele oplossing voor het volgen van een klassikale training. Met Virtueel en Klassikaal™ kunt u zelf beslissen of u een klassikale training virtueel (vanuit huis of kantoor) of fysiek op locatie wilt volgen. De keuze is aan u! Cursisten die virtueel deelnemen aan de training ontvangen voor aanvang van de training alle benodigde informatie om de training te kunnen volgen.

Target Audience:

Business Analyst Business Process Owner / Team Lead / Power User System Administrator Trainer User

Objectives:

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| ■ This course will prepare you to: | ■ Describe Sales Contracts in SAP Sales Cloud |
| ■ Better understand SAP Sales Cloud | ■ Explore Sales Quote and Order management functionalities with replications to connected SAP backend system |
| ■ Translate customer business needs to best practice business scenarios in SAP Sales Cloud | ■ Explore functionalities which enables sales personal to plan and record customer visits and activities |
| ■ Understand the sales solution to manage business processes | ■ Understand key features and functions of pricing in SAP Sales Cloud |
| ■ Explore Lead Management to nurture Leads and convert them to Opportunities | ■ Configure Sales Target Planning to carry out top down sales planning |
| ■ Define Sales Methodology process to streamline Opportunity process | ■ Describe the integration scenarios available with SAP Sales Cloud |
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Prerequisites:

CRM/Sales domain knowledge

Content:

Introduction to SAP Sales Cloud

- Articulating the Functional Capabilities of SAP Sales Cloud

Lead Management

- Articulating the Functional Capabilities of Lead Management

Opportunity Management

- Articulating the Functional Capabilities of Opportunity Management

Quotation Management

- Articulating the Functional Capabilities of Quotation Management

Sales Contracts

- Articulating the Functionality Capabilities of Sales Contracts

Order Management

- Articulating the Functional Capabilities of Order Management

Activity Management

- Articulating the Functional Capabilities of Activity Management

Visit Planning and Execution

- Articulating the Functional Capabilities of Visit Management

Sales Planning and Forecasting

- Articulating the Functional Capabilities of Sales Planning and Forecasting

Pricing

- Obtaining an Overview of the Pricing Topic in SAP Sales Cloud

SAP Sales Cloud Add-Ons

- Describing Add-On features in SAP Sales Cloud

Further Information:

For More information, or to book your course, please call us on 030 - 60 89 444

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