

---

## Build an IBM Case Manager Solution (V5.3.2)

**Cursusduur: 30 Dagen**    **Cursuscode: F2910G**    **Trainingsmethode: e-Learning**

---

### Beschrijving:

In this course you will create basic case management solutions with IBM Case Manager Builder and Process Designer. Using an iterative solution development process, you will create, deploy, test, and revise your solutions, adding complexity and functionality to your solutions as you gain skills. You will create properties and document classes, configure roles and in-baskets, and define case stages. You will work with case types, tasks, and workflows. This course includes some guidelines on solution design principles. After completing this course, you can build on these skills by taking more advanced or specialized courses in security, user-interface customization, and solution deployment.

### e-Learning

Zelfstudie cursus via internet in uw eigen tempo. E-Learning biedt u de mogelijkheid om te leren wanneer en waar u wilt. Het cursusmateriaal wordt online aangeboden, zodat het altijd en overal beschikbaar is.

---

### Doelgroep:

This course is intended for solution architects, developers, business analysts, system administrators, or anyone who works as a solution builder within their company.

---

### Doelstelling:

- |  |                                    |
|--|------------------------------------|
| ■ In this course, you will discover how to:  | ■ Create a workflow/LI>            |
| ■ Build and deploy a solution/LI>            | ■                                  |
| ■  | ■ Use preconditions and sets/LI>   |
| ■ Create properties and document classes/LI> | ■                                  |
| ■  | ■ Automate case packaging/LI>      |
| ■ Create roles and in-baskets/LI>            | ■                                  |
| ■  | ■ Add case stages/LI>              |
| ■ Create a case type and tasks/LI>           | ■                                  |
| ■  | ■ Apply solution design principles |
- 

### Vereiste kennis en vaardigheden:

The prerequisites are:

- Knowledge of Case Manager concepts, such as case management, case, solution, task.
  - The ability to identify parts of a solution.
  - or IBM Case Manager Essentials V5.3.2 (classroom)(F2900G)
  - or IBM Case Manager Essentials V5.3.2 (self-paced) (F2909G)
-

## Cursusinhoud:

### Build and deploy a solution

- Build a solution
- Deploy a solution
- Test a solution
- Manage roles
- Redeploy a solution

### Create properties and document classes

- Create case properties
- Create task properties
- Create a business object
- Create document classes

### Create roles and in-baskets

- Create roles
- Create in-baskets

### Create tasks

- Create a to-do task
- Create a container task
- Add the to-do list widget to the Case Details page

### Create a step map

- Open a task in Step Designer
- Create a step map
- Add a workgroup to a step map
- Add an attachment to a step map

### Use preconditions and sets

- Organize tasks with preconditions
- Organize tasks with inclusive sets
- Organize tasks with exclusive sets

### Automate case packaging

- Open a task in Process Designer
- Add a component step to a task
- Use a component step to package a case

### Add case stages

- Add case stages to a solution
- Use a system step to perform a case stage operation
- Use a case stage as a task precondition

### Solution design principles

- Describe solution design principles

---

## Nadere informatie:

Neem voor nadere informatie of boekingen contact op met onze Customer Service Desk 030 - 60 89 444

[info@globalknowledge.nl](mailto:info@globalknowledge.nl)

[www.globalknowledge.com/nl-nl/](http://www.globalknowledge.com/nl-nl/)

Iepenhoeve 5, 3438 MR Nieuwegein