Customize the IBM Case Manager Client User Interface (V5.3.2)

Duration: 1 Day   Course Code: F2940G

Overview:

In this course, you will customize IBM Case Manager Client without using much code. In an IBM Case Manager system, you will create pages with custom layout and implement new actions by configuring buttons and menu items. You will use the Calendar widget to track case events and a Script Adapter widget to transform the data. You will learn how to wire two widgets together to establish communication, customize views for case properties including business objects, specify viewers for documents, and implement External Data Services to create dependent choice lists.

Target Audience:

This course is for Solution Architects, Solution Designers, Developers, Solution Builders, System Administrators, and any users who are responsible for building and customizing Case Manager solutions.

Objectives:

- Create custom pages and use Free Form page layout

- Customize toolbars and menus to add actions

- Configure a Calendar widget

- Wire two Widgets together

- Use Script Adapter widget

- Customize properties views

- Specify viewers for file types

- Implement External Data Services

Prerequisites:

Knowledge of IBM Case Manager concepts and the ability to manage cases in the client, or

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Content:

Create custom pages

- Create a custom Solution page
- Customize the default Case Details page
- Create a page with Free Form page layout

Customize toolbar and menu

- Customize the toolbar to implement actions
- Add a custom action as a menu item

Add a Calendar widget

- Configure the Calendar widget and subscribe to external calendars
- Create and view quick tasks in the Calendar widget
- Add the Show Calendar action to the toolbar
- Use the Calendar widget in the Free Form page layout

Wire widgets

- Describe widgets
- Define types of events available for widgets
- Wire two widgets together

Use Script Adapter widgets

- Describe a Script Adapter widget
- Use a Script Adapter widget to transform data
- Customize properties views
- Create a custom properties view
- Assign the properties view to a page
- Create a properties view for business objects

Specify viewers for file types

- Describe a Viewer Map
- Create a Viewer Map for PDF files

Implement External Data Services

- Describe External Data Services (EDS)
- Change the field status dynamically for a property
- Create choice lists and dependent choice lists

Further Information:

For More information, or to book your course, please call us on 030 - 60 89 444

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