SAP Collections & Disbursements - Customizing

Cursusduur: 2 Dagen   Cursuscode: FS330

Beschrijving:

This course is intended to help participants understand and apply SAP Claims Management business processes within the Insurance industry. Instructor lecture together with hands-on exercises will enable participants to complete transactions to help reinforce the concepts.

Doelgroep:

Application ConsultantBusiness Process Owner/Team Lead/Power UserProgram/Project Manager

Doelstelling:

- Gain a sound understanding of the standard business processes and individual components within Claims Management

- Prepare for the Claims Management Configuration course FS335

Vereiste kennis en vaardigheden:

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- FS300 – SAP for Insurance Overview

Cursusinhoud:

Main business objects

Access modes (Quick Claim, Notification, Expert)

Claim notification process

- Claim creation in notification mode
- Duplicate check
- Policy snapshot
- Data capture
- Coverage validation and coverage referrals
- Task overview
- Performer and task assignment

Claim handling process

- Handling claims in expert mode
- Participants
- Damaged objects and Injured persons
- Subclaims
- Claim items
- External service and catalog integration
- Negotiation
- Litigation
- Reserves

Claim fulfillment process

- Compensation Calculation
- Payments
- Create Payment ; Payment Types
- Compensation calculation
- Payment authorization
- Transfer to FS-CD
- Further payment features
- External Bill Review

Claim Recovery Process

- Refund
- Subrogation
- Salvage
- Multiple Insurance

Claim Management supporting features

- Incoming documents
- Outbound correspondence
- Notes and Memo Pad
- Business Rules Framework (BRF)
- Activity management and Workflow
- User interface configuration (BDT)
- Authorizations
- Reporting

Extra informatie:

Course based on software releaseSAP ERP 6.0, EhP5 SP3

Nadere informatie:

Neem voor nadere informatie of boekingen contact op met onze Customer Service Desk 030 - 60 89 444

info@globalknowledge.nl

www.globalknowledge.nl

Iepenhoeve 5, 3438 MR Nieuwegein