

## ITIL® 4 Leader: Digital and IT Strategy - Inclusief Examen

Cursusduur: 365 Dagen    Cursuscode: ITIL4DITS    Trainingsmethode: e-Learning

### Beschrijving:

Improve your digital leadership skills to align digital strategies with broader business objectives, discover how to navigate VUCA environments and effectively respond to disruptions.

**What's included:** 12 month online access Official eBook Exam voucher – available in 9 languages: Chinese, English, French, German, Italian, Japanese, Polish, Portuguese (Brazil), Spanish Learning Resource Kit Interactive eLearning Auto-marked sample papers, Casestudies and Practical exercises Device-friendly Mobile-optimised 8-10 hour content

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### Doelgroep:

IT and business directors Heads of department Aspiring C-Suite professionals Other senior business leaders across the organization.

### Doelstelling:

- Demonstrate the use of the ITIL guiding principles in Digital and IT Strategy decisions and activities
- Understand how to leverage digital strategy to react to digital disruption
- Understand the relationship between the concepts of Digital and IT Strategy, the service value system and the service value chain, and explain how to utilize them to create value
- Understand how an organization uses Digital and IT Strategy to remain viable in environments disrupted by digital technology
- Understand strategic approaches made possible by digital and information technology to achieve customer/market relevance and operational excellence
- Understand the risks and opportunities of Digital and IT Strategy
- Understand the steps and techniques involved in defining and advocating for a Digital and IT Strategy
- Understand how to implement a Digital and IT Strategy

### Vereiste kennis en vaardigheden:

Candidates must hold the ITIL 4 Foundation certificate. In addition, the ITIL 4 Leader modules require a minimum of three years of IT managerial experience.

- ILFN4 - ITIL® 4 Foundation - Inclusief Examen

### Examens en certificering

This course prepares delegates for the ITIL Strategic Leader: Digital and IT Strategy examination and is one of the two modules that lead to the award of ITIL 4 Strategic Leader (SL) status.

For the ITIL® 4 Digital and IT Strategy certification, there are two forms of assessment:

- Practical case study assignments; The case study assignments are covered and graded in the training session.
- Multiple-choice question exam; this is taken subsequent to the training course

A candidate must successfully pass both the case study assignments and the Multiple Choice Exam to achieve the certification.

The exam fee is included.

## Vervolgcurssussen:

- ITIL4DPI, ITIL® 4 Strategist: Direct, Plan, Improve + examen
  - ITIL4DSV, ITIL® 4 Specialist: Drive Stakeholder Value + examen
  - ITIL4HVIT, ITIL® 4 Specialist: High Velocity IT + examen
  - ITIL4CDS, ITIL® 4 Specialist: Create, Deliver, Support + examen
  - ITIL4DPI - ITIL® 4 Strategist: Direct, Plan, Improve - Inclusief Examen
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## Cursusinhoud:

- |                               |                                |                                   |
|-------------------------------|--------------------------------|-----------------------------------|
| ■ Guiding principles and DITS | ■ DITS in disrupted industries | ■ Defining a Digital Strategy     |
| ■ Why Digital Transformation  | ■ Strategic approaches         | ■ Implementing a Digital Strategy |
| ■ Key Concepts                | ■ Risks                        |                                   |
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## Nadere informatie:

Neem voor nadere informatie of boekingen contact op met onze Customer Service Desk 030 - 60 89 444

[info@globalknowledge.nl](mailto:info@globalknowledge.nl)

[www.globalknowledge.com/nl-nl/](http://www.globalknowledge.com/nl-nl/)

Iepenhoeve 5, 3438 MR Nieuwegein