

ITIL® 4 Leader: Digital and IT Strategy - Inclusief Examen

Cursusduur: 3 Dagen Cursuscode: ITIL4DITS Trainingsmethode: Virtueel & Klassikaal

Beschrijving:

ITIL4 Strategic Leader (ITIL SL) is a stream of two modules that are part of ITIL 4, the next evolution of ITIL. ITIL SL recognizes the value of ITIL, not just for IT operations, but for all digitally-enabled services. Becoming an ITIL 4 Strategic Leader demonstrates that you have a clear understanding of how IT influences and directs business strategy.

This module will focus on the alignment of digital business strategy with IT strategy. The module also covers how disruption from new technologies are impacting organizations in every industry and how business leaders are responding.

The pace of evolution in the digital world has never been so fast and organizations need to be flexible and adapt to the ever-changing environment if they want to keep providing value to their customers while remaining competitive in the marketplace.

The IT & Digital Strategy module adds a new perspective to the ITIL suite and elevates the discussion around ITIL concepts to a strategic level among business leaders and aspiring leaders. The module will help IT leaders and aspiring leaders build and implement effective IT and digital strategy that can tackle digital disruption and drive success.

Accredited training for the ITIL 4 Strategic Leader modules is mandatory to enable full understanding of the core material. All modules have ITIL 4 Foundation as a pre-requisite. In addition, the ITIL 4 Leader modules requires a minimum of three years of IT managerial experience.

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Doelgroep:

IT and business directors
Heads of department
Aspiring C-Suite professionals
Other senior business leaders across the organization.

Doelstelling:

- Demonstrate the use of the ITIL guiding principles in Digital and IT Strategy decisions and activities
- Understand how to leverage digital strategy to react to digital disruption
- Understand the relationship between the concepts of Digital and IT Strategy, the service value system and the service value chain, and explain how to utilize them to create value
- Understand how an organization uses Digital and IT Strategy to remain viable in environments disrupted by digital technology
- Understand strategic approaches made possible by digital and information technology to achieve customer/market relevance and operational excellence
- Understand the risks and opportunities of Digital and IT Strategy
- Understand the steps and techniques involved in defining and advocating for a Digital and IT Strategy
- Understand how to implement a Digital and IT Strategy

Vereiste kennis en vaardigheden:

Candidates must hold the ITIL 4 Foundation certificate. In addition, the ITIL 4 Leader modules require a minimum of three years of IT managerial experience.

- ILFN4 - ITIL® 4 Foundation - Inclusief Examen

Examens en certificering

This course prepares delegates for the ITIL Strategic Leader: Digital and IT Strategy examination and is one of the two modules that lead to the award of ITIL 4 Strategic Leader (SL) status.

For the ITIL ® 4 Digital and IT Strategy certification, there are two forms of assessment:

- Practical case study assignments; The case study assignments are covered and graded in the training session.
- Multiple-choice question exam; this is taken subsequent to the training course

A candidate must successfully pass both the case study assignments and the Multiple Choice Exam to achieve the certification.

The exam fee is included.

Vervolg cursussen:

- ITIL4DPI - ITIL® 4 Strategist: Direct, Plan, Improve - Inclusief Examen
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Cursusinhoud:

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| ■ Guiding principles and DITS | ■ DITS in disrupted industries | ■ Defining a Digital Strategy |
| ■ Why Digital Transformation | ■ Strategic approaches | ■ Implementing a Digital Strategy |
| ■ Key Concepts | ■ Risks | |
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Nadere informatie:

Neem voor nadere informatie of boekingen contact op met onze Customer Service Desk 030 - 60 89 444

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