

Transform business workflows with generative AI

Cursusduur: 1 Dag Cursuscode: M-AB730 Trainingsmethode: Maatwerk

Beschrijving:

Discover how to apply generative AI to streamline daily tasks, enhance decision-making, and drive meaningful business outcomes. Learners will understand how to use Microsoft 365 Copilot and its functionalities to improve their productivity. The course focuses on real-world use cases—no coding required—making it ideal for those who want to confidently integrate AI into their work.

Maatwerk

Global Knowledge biedt zowel standaard- als maatwerkcursussen die zijn afgestemd op uw wensen en die als besloten cursus op uw eigen locatie of onze locatie gevolgd kunnen worden.

Doelgroep:

This course is designed for professionals from a wide range of business functions, such as marketing, sales, operations, product management, customer success, human resources, and finance. The course is suitable for those looking to enhance their productivity, streamline workflows, and confidently demonstrate AI skills in a modern workplace.

Doelstelling:

- By the end of the training, participants will be able to:
- Understand the fundamentals of generative AI:
- Understand the capabilities of generative AI in interactions with Microsoft 365
- Identify responsible practices in AI and data protection
- Manage prompts and conversations using AI
- Create and manage prompts in Microsoft 365 Copilot
- Manage conversations in Copilot
- Create and manage Microsoft 365 Copilot agents
- Write and analyze business content using AI
- Write business documents and communications
- Manage meetings and participation in collaborative projects

Vereiste kennis en vaardigheden:

You should have a basic understanding of Microsoft 365 and should be comfortable navigating core apps, such as Outlook, Word, Microsoft Teams, PowerPoint, and Excel.

You should also be familiar with common business processes, including drafting emails, creating presentations, generating images, and managing documents.

Examens en certificering

- Exam AB-730: AI Business Professional

Cursusinhoud:

Module 1: Transform business workflows with generative AI

- What is generative AI?
- Employ Copilot Chat as your AI assistant
- Draft and refine business content using Microsoft 365 Copilot
- Analyze and visualize data using Microsoft 365 Copilot
- Manage meetings and collaboration using Microsoft 365 Copilot
- Define the role you want Microsoft 365 Copilot to play in your business workflow

Extra informatie:

Official course book provided to participants.

Nadere informatie:

Neem voor nadere informatie of boekingen contact op met onze Customer Service Desk 030 - 60 89 444

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