

---

## Palo Alto Networks: Firewall Troubleshooting (EDU-330)

**Duration: 3 Days**    **Course Code: PAN-EDU-330**    **Version: 11.B**    **Delivery Method: Virtual Learning**

---

### Overview:

Successful completion of this three-day, instructor-led course will enhance the participant's understanding of troubleshooting the full line of Palo Alto Networks next-generation firewalls.

Participants will perform hands-on troubleshooting related to the configuration and operation of the Palo Alto Networks firewall.

Completing this class will help participants develop an in-depth knowledge of how to troubleshoot visibility and control over applications, users, and content.

### Virtueel en Klassikaal<sup>™</sup>

Virtueel en Klassikaal<sup>™</sup> is een eenvoudig leerconcept en biedt een flexibele oplossing voor het volgen van een klassikale training. Met Virtueel en Klassikaal<sup>™</sup> kunt u zelf beslissen of u een klassikale training virtueel (vanuit huis of kantoor) of fysiek op locatie wilt volgen. De keuze is aan u! Cursisten die virtueel deelnemen aan de training ontvangen voor aanvang van de training alle benodigde informatie om de training te kunnen volgen.

---

### Target Audience:

This course is aimed at Security Engineers, Security Administrators, Security Operations Specialists, Security Analysts, Network Engineers, and Support Staff

---

### Objectives:

- After you complete this course, you will be able to:
  - Use firewall tools, including the CLI, to investigate networking issues
  - Follow proven troubleshooting methodologies that are specific to individual features
  - Analyze advanced logs to resolve various real-life scenarios
  - Solve advanced, scenario-based challenges
- 

### Prerequisites:

Participants must complete the Firewall Essentials: Configuration and Management (EDU-210) course. Participants must have strong practical knowledge of routing and switching, IP addressing, network security concepts, and at least six months of on-the-job experience with Palo Alto Networks firewalls.

- PAN-EDU-210 - Palo Alto Networks: Firewall Essentials: Configuration and Management (EDU-210)
-

## Content:

1 - Tools and Resources	5 - Host-Inbound Traffic	9 - User-ID
2 - Flow Logic	6 - Transit Traffic	10 - GlobalProtect
3 - Packet Captures	7 - System Services	11 - Support Escalation and RMAs
4 - Packet-Diagnostics Logs	8 - Certificate Management and SSL Decryption	12 - Next Steps

---

## Additional Information:

Level: Advanced Duration: 3 days Format: Lecture and hands-on labs Platform support: Palo Alto Networks Next-Generation Firewalls running the PAN-OS® operating system

---

## Further Information:

For More information, or to book your course, please call us on 030 - 60 89 444

[info@globalknowledge.nl](mailto:info@globalknowledge.nl)

[www.globalknowledge.com/nl-nl/](http://www.globalknowledge.com/nl-nl/)

Iepenhoeve 5, 3438 MR Nieuwegein