



# VMware Horizon 7: Troubleshooting and Performance Optimization

Cursusduur: 5 Dagen Cursuscode: VMHTPO Version: 7.7

#### Beschrijving:

During this five-day hands-on VMware Horizon 7: Troubleshooting and Performance Optimization training, you will gain the advanced knowledge, skills, methodology, and abilities to achieve competence in troubleshooting the View component of VMware Horizon® 7. You will increase your skills and competence in using VMware and third-party tools to analyze and solve problems associated with a View implementation. This lab-intensive course provides you with a comprehensive environment to test your skills at identifying and solving a broad range of issues.

Product Alignment: VMware Horizon 7.7vSphere 6

# Doelgroep:

Experienced system administrators System integrators responsible for maintaining the View component of VMware Horizon 7

#### Doelstelling:

- By the end of the course, you should be able to meet the following objectives:
- Use the Horizon Administrator Web client, log files, and VMware and third-party tools to analyze, diagnose,
- and troubleshoot problems in a View environment
- Optimize the display protocol and the virtual desktop to ensure an optimal end-user experience
- Identify infrastructure problems as they relate to View
- Discuss View installation problems and best practices

# Vereiste kennis en vaardigheden:

This class requires understanding the concepts and topics presented in the following courses:

- VMware Horizon 7: Install, Configure, Manage (VMHICM)
- VMware Data Center Virtualization Fundamentals

Experience with working with View and VMware vSphere® is helpful.

## Cursusinhoud:

1 Course Introduction	Analyze, diagnose, and troubleshoot virtual desktop problems	Discuss the architecture, purpose, and benefits of View Composer
Introductions and course logistics	Use VMware tools to optimize virtual desktops	Analyze, diagnose, and troubleshoot View Composer problems
Course objectives		
2 Introduction to Troubleshooting	5 Troubleshooting USB Connectivity and Printing	8 Troubleshooting Instant Clones
Discuss troubleshooting techniques	Discuss how View supports connecting USB devices to clients as well as printing to local and remote	Discuss the architecture, purpose, and benefits of instant clones
Describe methods for efficient troubleshooting in a consistent and repeatable manner	printers	Understand how to create and deploy instant-clone desktop pools
3 Troubleshooting Tools	Analyze, diagnose, and troubleshoot USB connectivity and printing problems	Analyze, diagnose, and troubleshoot instant-clone problems
Understand how to use Horizon Administrator to troubleshoot View problems	6 Troubleshooting Display Protocols	9 Troubleshooting SSL Certificates
Understand how to use the command line to troubleshoot View problems	Discuss the topology and architecture of display protocols in View	Discuss certificate authority and SSL certificates
Understand how to use VMware and third-party tools to identify and troubleshoot View problems	Analyze, diagnose, and troubleshoot Remote Desktop Protocol, Blast Extreme, HTML Access, and PCoIP	Discuss the proper method to install and replace certificate authority and SSL certificates
• Interpret log files	problems	Analyze, diagnose, and troubleshoot SSL certificate problems
4 Troubleshooting Virtual Desktops	Optimize PCoIP and Blast Extreme for performance	10 Infrastructure
	7 Troubleshooting View Composer	Discuss how a data center's infrastructure can affect the performance of a View environment
		<ul> <li>Discuss best practices for data center infrastructure for View</li> </ul>

## Nadere informatie:

Neem voor nadere informatie of boekingen contact op met onze Customer Service Desk 030 - 60 89 444 info@globalknowledge.nl

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