

## Agent Operations on Google Cloud

**Duration: 1 Day**    **Course Code: GO5979**

### Overview:

**In this course, you will use your knowledge of developing agents using the Agent Development Kit to operationalize agents using Agent Operations (AgentOps) on Google Cloud.**

After reviewing the challenges of managing production agents and deployment targets, you will build CI/CD pipelines for agents and leverage a governed artifact management ecosystem. You will implement evaluation systems using the GenAI Evaluation Service and ADK and apply observability solutions for debugging with Cloud Logging and Cloud Trace. You will integrate security guardrails against agent-specific threats using Model Armor and Sensitive Data Protection. Finally, you will apply FinOps strategies to understand and manage agent costs.

*Updated Oct. 2026*

Virtual Learning

This interactive training can be taken from any location, your office or home and is delivered by a trainer. This training does not have any delegates in the class with the instructor, since all delegates are virtually connected. Virtual delegates do not travel to this course, Global Knowledge will send you all the information needed before the start of the course and you can test the logins.

### Target Audience:

Application Developers, DevOps Engineers, ML Engineers, Anyone deploying agentic applications on Google Cloud

### Objectives:

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|-----------------------------------------------------------------------------|---------------------------------------------------------------------------|
| ■ <b>After this course participants should be able to:</b>                  | ■ Evaluate agent behavior, tool usage, and trajectory correctness         |
| ■ Navigate the challenges of managing production agents                     | ■ Create and manage evalsets using ADK Web UI                             |
| ■ Define the core principles of AgentOps                                    | ■ Evaluate evalsets with ADK UI, CLI, or code                             |
| ■ Architect agent operations on Google Cloud                                | ■ Use the Agent Platform Generative AI Evaluation Service                 |
| ■ Leverage CI/CD tooling and patterns for agentic solutions on Google Cloud | ■ Secure model inputs and outputs with Model Armor                        |
| ■ Select the deployment target for agents on Google Cloud                   | ■ Protect sensitive data using Sensitive Data Protection with Model Armor |
| ■ Build a complete CI/CD pipeline for an agent                              | ■ Secure the connection between a user and an agent                       |
| ■ Identify challenges addressed by observability                            | ■ Identify the primary cost drivers of AI agents                          |
| ■ Instrument an ADK agent with structured logs                              | ■ Reduce token and model costs                                            |
| ■ Enable OpenTelemetry tracing on Agent Engine and Cloud Run                | ■ Architect cost-efficient agent systems                                  |
| ■ Leverage BigQuery and Looker Studio for visualization                     | ■ Implement a measurable AI FinOps loop on Google Cloud                   |
| ■ Perform validation on model responses                                     |                                                                           |

### Prerequisites:

- Completion of "Deploy Multi-Agent Systems with Agent Development Kit and Agent Engine" or equivalent knowledge

### Testing and Certification

None

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## Follow-on-Courses:

None

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## Content:

### 01- Introduction to AgentOps on Google Cloud

- Challenges of managing production agents
- Core principles of AgentOps
- AgentOps on Google Cloud

### 02- CI/CD for Agent Deployments

- CI/CD review
- Agentic deployment targets
- CI/CD tooling and patterns on Google Cloud
- Cloud Build automation
- Activities for Module 2:
- Lab: CI/CD for Agents on Google Cloud
- Lab: CI/CD for Agents on Google Cloud

### 03- Observability for Debugging and Improvement

- Observability review
- Logging with agent callback logging
- Logging and tracing with OpenTelemetry
- Activities for Module 3:
- Lab: Instrument and Debug Agents with Cloud Logging, and Cloud Trace

### 04- Agent Evaluation and Quality Assurance

- Testing generative AI model responses
- Evaluating model responses

### 05- Security and Governance

- Model and context security
- Agent access

### 06- Applying FinOps to Agent Costs

- Primary cost drivers for AI Agents
- Cost-efficient agentic systems
- FinOps on Google Cloud

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## Additional Information:

Official course book provided to participants

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## Further Information:

For More information, or to book your course, please call us on Head Office Tel.: +974 40316639

[training@globalknowledge.qa](mailto:training@globalknowledge.qa)

[www.globalknowledge.com/en-qa/](http://www.globalknowledge.com/en-qa/)

Global Knowledge, Qatar Financial Center, Burj Doha, Level 21, P.O.Box 27110, West Bay, Doha, Qatar