

Influence and Persuasion

Duration: 2 Days Course Code: IP100E

Overview:

The Power of Positive InfluenceBeing successful in today's fast-paced business environment requires the ability to achieve results by working with and through other people. Regardless of whether you have formal leadership responsibilities or not—you need to be able to be able to influence others in order to achieve goals and get things done. The challenge is that influence, when used inappropriately, can damage relationships and become a roadblock to success. The Influencing and Persuasion program is designed to help individuals understand how to achieve positive outcomes by applying the right influence tactic in the right situation.

Objectives:

- The key elements of positive influence
- How to identify and build an Influencing Roadmap
- The difference between direct and indirect influence
- 7 tactics for influencing and when to apply each
- Your natural approach to influence
- How to use a four-part framework to develop an influential message

Content:

1. The Basics of InfluenceWhat is influence?When do we influence?The importance of intentInfluencing stylesThe Influencing Roadmap2. Identifying your Influence GoalsWriting influence goalsIdentifying obstacles3. Identifying StakeholdersRoles in the influence processIdentifying your stakeholders' styles4. Identifying your Influence StrategyInfluence tacticsDirect versus in-direct influenceMulti-directional influencingSimple versus complex approachesA framework for developing influential messages5. Executing your StrategyThe importance of listeningDealing with resistance and conflict6. Action PlanningYour Influence RoadmapNext Steps

Further Information:

For More information, or to book your course, please call us on Head Office Tel.: +974 40316639

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